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South Cambridgeshire District Council

4 November 2019

To: Chairman – Councillor Grenville Chamberlain Vice-Chairman – Councillor Brian Milnes Members of the Scrutiny and Overview Committee – Councillors Ruth Betson, Anna Bradnam, Dr. Martin Cahn, Nigel Cathcart, Sarah Cheung Johnson, Graham Cone, Dr. Claire Daunton, Dr. Douglas de Lacey, Geoff Harvey, Steve Hunt, Peter McDonald and Judith Rippeth

Quorum:

5

Substitutes:	Councillors Gavin Clayton, Peter Topping, Mark Howell, Sue Ellington,
	Bunty Waters, Dr. Shrobona Bhattacharya, Henry Batchelor, Peter Fane,
	Jose Hales, Clare Delderfield, Deborah Roberts and Philip Allen

There is a pre-meeting session at 5pm for members of the Committee only, to plan their lines of enquiry.

Dear Councillor

You are invited to attend the next meeting of SCRUTINY AND OVERVIEW COMMITTEE, which will be held in the SWANSLEY ROOM, GROUND FLOOR, SOUTH CAMBRIDGESHIRE HALL, on THURSDAY, 14 NOVEMBER 2019 at 5.20 p.m.

Members are respectfully reminded that when substituting on committees, subcommittees, and outside or joint bodies, Democratic Services must be advised of the substitution *in advance of* the meeting. It is not possible to accept a substitute once the meeting has started. Council Standing Order 4.3 refers.

Yours faithfully Liz Watts Chief Executive

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AGENDA

1. Apologies

To receive apologies for absence from committee members.

2. Declarations of Interest

Democratic Services Contact Officer: Victoria Wallace 03450 450 500 democratic.services@scambs.gov.uk

PAGES

3.	Minutes of Previous Meeting To authorise the Chairman to sign the Minutes of the meeting held on 17 October 2019 as a correct record.	1 - 8
4.	Public Questions	
5.	Streetlighting Policy and LED upgrade program	9 - 18
6.	2019-20 Quarter Two Performance Report	19 - 28
7.	General Fund Medium Term Financial Strategy	29 - 50
8.	Service Transformation Programme: Savings Proposals	51 - 64
	Confidential Items - Members Only The press and public are likely to be excluded from the meeting during conside the following items (agenda items 9 and 10) in accordance with the provisions of Section 100(A)(4) of the Local Government Act 1972 (exempt information as de paragraph 3 of Schedule 12A of the Act). Paragraph 3 of the Act relates to the for business affairs of any particular person (including the authority holding that information).	of efined in
9.	Property Aquisition Report to follow.	
10.	Confidential Minutes of the previous meeting To authorise the Chairman to sign the confidential Minutes of the meeting held on 17 October 2019. These relate to agenda items 7 and 8.	65 - 68
11.	Work Programme For the committee to consider its work programme which is attached with the Council's Draft Notice of Key and Non Key Decisions. When considering items to add to its work programme, the committee is requested to use the attached Scrutiny Prioritisation Tool.	69 - 88
12.	Appointment of Finance Scrutiny Monitor In line with the Scrutiny and Overview Committee's Terms of Reference as set out in the Council's Constitution, the Scrutiny and Overview Committee will appoint monitors to each Cabinet Portfolio to act as a bridge to the executive, promoting constructive dialogue and supporting effective scrutiny.	89 - 90
	The purpose of this agenda item is to appoint a new Finance Scrutiny Monitor, as the Member originally appointed to this position is no longer a member of the committee. The list of existing Scrutiny Monitors is attached.	
13.	To Note the Dates of Future Meetings To note that the next meeting will take place on Tuesday 17 th December 2019, at 5.20pm.	

Exclusion of Press and Public

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"I propose that the Press and public be excluded from the meeting during the consideration of the following item number(s) in accordance with Section 100(A) (4) of the Local Government Act 1972 on the grounds that, if present, there would be disclosure to them of exempt information as defined in paragraph(s) of Part 1 of Schedule 12A of the Act."

If exempt (confidential) information has been provided as part of the agenda, the Press and public will not be able to view it. There will be an explanation on the website however as to why the information is exempt.

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Agenda Item 3

SOUTH CAMBRIDGESHIRE DISTRICT COUNCIL

Minutes of a meeting of the Scrutiny and Overview Committee held on Thursday, 17 October 2019 at 3.00 p.m.

PRESENT: Councillor Brian Milnes – Chairman Councillor Judith Rippeth – Vice-Chairman

Councillors:Anna BradnamDr. Martin CahnNigel CathcartDr. Claire DauntonDr. Douglas de LaceyGeoff HarveySteve HuntPeter ToppingSue EllingtonSue Steve Hunt

Councillors Dr. Tumi Hawkins, Heather Williams, John Williams and Pippa Heylings were in attendance, by invitation.

Officers:	Victoria Wallace Stephen Kelly	Scrutiny and Governance Adviser Joint Director of Planning and Economic Development
	Peter Maddock	Head of Finance
	Liz Watts	Chief Executive
	Jonathan Dixon	Principal Planning Policy Officer (Transport)
	Mike Hill	Director of Housing and Environmental Services
	Caroline Hunt	Strategy and Economy Manager
	Stuart Morris	Principal Planning Policy Officer
	David Ousby	Head of Commercial Development & Investment
	Philip Bylo	Interim Planning Policy Manager
	John Williamson	Consultant, Cambirdge Planning Services

1. APOLOGIES

Apologies for absence were received from Councillors Sarah Cheung Johnson, Peter McDonald, Ruth Betson and Graham Cone. Councillors Peter Topping and Sue Ellington were present as substitutes for Councillors Betson and Cone.

2. DECLARATIONS OF INTEREST

There were no declarations of interest.

3. MINUTES OF PREVIOUS MEETING

The minutes of the meeting held on 10 September 2019 were agreed as a correct record, subject to the following amendments:

- David Ousby's job title to be amended to Head of Commercial Development and Investment.
- Minute 7 Investment Strategy Update: referring to ethical investments, it should be specified that the council should have no involvement with any company involved in child labour anywhere in the world.

4. PUBLIC QUESTIONS

There were no public questions.

5. PUBLIC SPACE PROTECTION ORDER: PROPOSED GATING OF SETCHEL DROVE, COTTENHAM

Public speakers were invited to address the committee in relation to the proposed gating of Setchel Drove, Cottenham.

Councillors Frank Morris and Jonathan Graves both representing Cottenham Parish Council and the Local Member for Cottenham, Councillor Eileen Wilson were invited to address the committee. All spoke in support of a PSPO being introduced to restrict access to Setchel Drove, by means of a gate in order to disrupt and prevent fly-tipping. The speakers made the following points:

- Fly tipping was a widespread problem in the Fens and local people had lost confidence in reporting this to the Council as they felt that fly tips were not cleared away quickly enough.
- A long term solution to fly tipping was needed and a gate could be the start of this.
- Gating the road was part of the solution and care was needed regarding where to situate it. It was suggested that the gate be installed further along Setchel Drove, so that those opening and closing the gate were less vulnerable when leaving their vehicles to doing so.
- As Setchel Drove also provided access to a fishing lake, there was concern that a gate code for an automated gate might be distributed widely in the public.
- The parish council was willing to manage an automated gate code as it already did so for the tennis courts in Cottenham.
- The Drainage Board supported the gating of Setchel Drove as it felt this would prevent rubbish that would block culverts from being dumped, which would prevent flooding.
- It was suggested that a physical barrier and surveillance cameras should be trialled.

Jackie Brand, Rosemary Jones and Jackie Smith speaking as local residents and farmers, were invited to address the committee. Rosemary Jones represented one of the largest landowners along Setchel Drove, which her family used every day to access their land and livestock. All spoke against the proposal to gate Setchel Drove and made the following points:

- They raised concern about the safety of the farmers who had to use Setchel Drove to access their land and livestock, several times a day every day of the year. Farmers had experienced physical intimidation on Setchel Drove and they felt that a gate would put them in danger by having to leave their vehicles in order to open and close a gate. Rosemary Jones requested it be recorded in the minutes that if anything happened to anyone as a result of a gate being installed, she would hold the Council responsible for this.
- Mrs Jones explained how fly tipping affected her family's farming operations. She explained that most rubbish was dumped on verges and in laybys, which did not block the movement of machinery along Setchel Drove. It was not a frequent occurrence that they had to clear rubbish from the ditches. When large items of rubbish had to be cleared from the ditches, a daily rate had to be paid to the Drainage Board to do so, however this did not happen often.
- A gate would not stop the fly tipping and would displace it elsewhere, potentially in front of the gate, which would make access to Setchel Drove more difficult and impact farming operations more negatively than the fly tipping currently did.

- It was pointed out that farmers had to access Setchel Drove throughout the winter, when it was dark.
- There was concern regarding veterinary access in the event of an emergency, during which farmers would be unable to leave their animals in order to open the gate.
- There was concern regarding access at harvest time, with contractors needing to access Setchel Drove constantly at this time.
- A gate would be vandalised, as had happened with CCTV shortly after it had been installed.
- A gate would take away freedom of access by the village to Setchel Drove. The gate would prevent dog walkers, birdwatchers and other members of the public from having the enjoyment of and free access to the countryside.
- They requested that the committee did not support the gating of Setchel Drove.

The Director of Health and Environmental Services presented the report. He explained that enforcement action had been difficult as this was an open area where there was not much opportunity for surveillance. A gate would be part of the solution. He informed the committee that there had been no recent prosecutions for fly tipping. According to the Council's Enforcement and Inspection Policy, deliberate fly tipping should attract an immediate formal response in the form of prosecution or a Fixed Penalty Notice. Officers were keen to look at options for CCTV and advice had been taken on this from the Police Technical Unit.

The committee discussed the proposals, taking into account the public representations that had been made:

- The committee asked the Director of Health and Environmental Services for a record of recent prosecutions for fly tipping in the district.
- Members were keen that options for more covert CCTV which transmitted images immediately, be investigated.
- Committee members expressed concern that those who used Setchel Drove most frequently, did not want a gate to be installed and would find this more of an inconvenience than the fly tipping.
- Concern was expressed by some Members that installing a gate would not stop fly tipping, but would displace it.
- Some Members were not convinced a gate would solve the problems and that detection and surveillance was needed first.
- Similar experience was referred to in Bassingbourn, where the installation of a gate had not solved the problem of fly tipping.
- Members queried how the success of installing a gate at Setchel Drove would be measured.
- Some Members felt that that installing a gate would create a conflict between preventing fly tipping and the legitimate use of and public access to Setchel Drove.

The Director of Health and Environmental Services informed the committee that the County Council had responded in support of the Public Space Protection Order. He also informed the committee that the Council would need authorisation from the Magistrates Court before it could install covert CCTV. The impact of this on local residents would be challenged when authorisation was sought, and an Equality Impact Assessment would be carried out.

Some committee members felt that the Police were not doing enough to tackle the problem of fly tipping and that the Police and Crime Commissioner's response to the Council, which had been included in the agenda papers, was inadequate. Councillor

Douglas de Lacey proposed the committee write to the Police and Crime Commissioner regarding this. This proposal was seconded by Councillor Daunton. Following debate of the proposal a vote was taken on it; six members supported the proposal and 5 members abstained from the vote. The committee therefore nominated ClIr Douglas de Lacey to write to the Police and Crime Commissioner on behalf of the committee.

The committee did not reach a conclusion on whether or not it supported the installation of a gate at Setchel Drove. Due to the complexity of the issue and the public interest in it, the committee supported the final decision on this issue being taken by Cabinet.

6. GENERAL FUND CAPITAL PROGRAMME UPDATE AND NEW BIDS

The Lead Cabinet Member for Finance and the Head of Finance presented the report on the Council's Capital Programme during 2018/19 and new Capital Programme bids from 2020/21.

The committee considered and commented on the report:

- The committee was informed by the officer and Lead Cabinet Member that the underspend was largely slippage.
- The Deputy Head of Finance would look into the ICT asset register with 3C ICT. He informed the committee that the equipment purchased on the Council's behalf by 3C ICT was owned by the Council and 3C ICT managed the asset register.
- The Director of Health and Environmental Services clarified that footway lighting referred to street lighting. The arrangements for ownership and responsibility for street lights in the district were explained. The programme referred to in the report referred to street lighting that was owned by the Council but for which the Parish Councils had the responsibility of running and paying the electricity. The Director of Health and Environmental Services clarified that the bid related to 1800 footway lights around the district and that there may be another 2000 lights on Housing Revenue Account properties. He informed the committee that the Council was replacing the lamps on the light columns with LED lights. The committee's Chairman informed officers that when Sawston Parish Council had sought quotes to replace street lights with LEDs, the cost quoted by Balfour Beatty had been 25% higher than other quotes received.
- The committee suggested that Shared Service priorities and projects, such as the Data Centre Generator listed under IT Investment projects, should reflect the Council's objective of being green to the core by ensuring that its projects used green energy. The Chief Executive would communicate this concern to the ICT shared service.
- The Head of Finance would seek further information regarding why the Revenues and Benefits system project had not been completed within budget.
- Councillor Heather Williams was invited to ask questions of the officers and Lead Cabinet Member. She suggested that the inclusion of a carried forward column would be helpful.
- The urgency of the replacement of the telephony system was highlighted; the committee was informed that this had been prioritised by 3C ICT.

The committee indicated its support for the recommendations to Cabinet.

7. PROPERTY ACQUISITION: CAMBRIDGE SCIENCE PARK

The committee agreed that the press and public should be excluded for the

consideration of this agenda item, in accordance with the provisions of Section 100(A)(4) of the Local Government Act 1972 (exempt information as defined in paragraph 3 of Schedule 12A of the Act), due to the commercial sensitivity of the information contained within the report.

8. PROPERTY ACQUISITION: COLMWORTH TRADING ESTATE, ST NEOTS

The committee agreed that the press and public should be excluded for the consideration of this agenda item, in accordance with the provisions of Section 100(A)(4) of the Local Government Act 1972 (exempt information as defined in paragraph 3 of Schedule 12A of the Act), due to the commercial sensitivity of the information contained within the report.

9. GREATER CAMBRIDGE LOCAL PLAN: ISSUES & OPTIONS CONSULTATION

(Councillors Peter Topping, Sue Ellington and Nigel Cathcart left the meeting before or during this agenda item. Councillor Pippa Heylings, Chairman of the Climate and Environment Advisory Committee (CEAC) was present for this item to provide feedback on behalf the CEAC).

The Lead Cabinet Member for Planning introduced the agenda item, highlighting that this consultation was an opportunity for communities to explore the main issues of the Local Plan. She explained the governance structure that had been put in place to develop the Local Plan, informing the committee that an officer board and a Member Advisory Group had been set up across the councils. A communications strategy was being put in place to ensure there was better engagement with local communities. Workshops had been held and the outcomes of these had informed the text for the issues and options consultation.

John Williamson presented the Lessons Learned and Good practice review of the adopted local plans. He provided an overview of the stakeholder engagement that had taken place and set out the main findings of the review.

The Interim Planning Policy Manager provided an overview of the workshops that had taken place to help develop the issues and options document, which had highlighted some feedback themes:

- 1. Housing affordability and the need to ensure the supply of the right types of housing.
- 2. The need to get housing location right in order to reduce commuting.
- 3. The need for a balance of jobs; the focus could not just be on planning for high tech jobs, jobs for everyone needed to be considered.
- 4. The climate change agenda.
- 5. Spatial distribution: ensuring villages had facilities and were vital places to live.
- 6. Ensuring water supply; more work on the evidence base would be done on this.
- 7. Ensuring good open space and networks were provided.
- 8. Biodiversity: ensuring good tree cover and improvement of biodiversity.

The committee noted the Lessons Learned and Good Practice review, the Statement of Consultation and provided comments on the issues and options report text and supporting documents:

- Comments were provided on the formatting of the document, which some Members found difficult to read; appendices needed to be labelled and the use of colour on colour needed to be avoided.
- The importance of using plain English, avoiding acronyms and explaining these, as well as the need for a larger glossary, was highlighted.

- Reassurance was sought that the Local Plan website would be fully accessible.
- Concern was raised regarding water resilience and confidence on this issue needed to be provided to communities. In response to this the committee was informed by officers that these concerns were recognised and expert consultants would be commissioned to carry out a water cycle study.
- Consideration should be given in the Local Plan to future changes in society, about which there was uncertainty, such as the heating and cooling of houses, as well as ensuring there was enough electricity to meet future power demands.
- The committee was keen to see that people from further afield geographically, who came to the district to work, were also consulted.
- Transport was highlighted as a major issue. Members queried how this would be tackled when councils did not control the transport networks or services and did not know whether transport infrastructure would be delivered. This impacted where housing was located and the viability of villages. In response to this officers informed the committee that there would be robust evidence and understanding of the impact of development on the transport network and there would be a complex assessment of the different options.

Cllr Heylings attended the meeting to provide comments as the Chairman of the Climate and Environment Advisory Committee (CEAC):

- The CEAC was positive about the issues and options document, including its focus on climate change and biodiversity issues.
- Cllr Heylings requested a workshop be held to bring together bodies, including the Environment Agency, to look at the water cycle strategy. The idea of water neutrality should be discussed at this workshop and the environmental consequences of spatial choices made in the plan should also be looked at.
- Thought needed to be given to what the questions being asked in the document were trying to achieve and whether they generated useful information.
- Water efficiency should be addressed in the housing quality section, as well as in the climate change section.

The Principal Planning Policy Officers provided an overview of the consultation process and public engagement that would be carried out. Officers were working hard to ensure that the consultation was accessible and informed the committee that there would be both a printed and online version of this.

The committee considered the proposed timing and length of public consultation. The committee favoured the consultation starting in January 2020 to avoid the Christmas period. If consultation started in January, the committee suggested that pre-consultation engagement should be undertaken. It was also suggested that the consultation document and questions be made available as far in advance as possible of the consultation start date. This would enable parish councils which may only met once every two months, to start considering their consultation responses.

The committee received and noted the Lessons Learned and Good Practice review, and the Statement of Consultation.

10. WORK PROGRAMME

The committee received and noted its work programme.

11. TO NOTE THE DATES OF FUTURE MEETINGS

The committee noted that its next meeting would take place on Thursday 14 November 2019 at 5.20pm.

The Meeting ended at 8.30 p.m.

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Agenda Item 5



South Cambridgeshire District Council

REPORT TO:	Scrutiny and Overview Committee	14 November 2019		
LEAD CABINET MEMBER:	Lead Cabinet Member for Environmental Health and Licensing			
LEAD OFFICER:	Assistant Director for Waste and Projects			

Streetlighting Policy and LED upgrade program

Executive Summary

- 1. This report presents to the Scrutiny and Overview Committee a policy for South Cambridgeshire District Council's (SCDCs) Streetlighting Service (Appendix A), for which Cabinet's approval will be sought on 4 December 2019.
- 2. Once approved, the policy will be included on the Council's website and will inform the communications plan. The service will work closely with parishes and Members throughout the delivery of the upgrade.
- 3. Under the priority of 'being green to our core', SCDC has committed within its current Business Plan to upgrade its stock of around 1800 streetlights to LEDS by March 2021, to save between 60-70% in energy for Parish Councils.
- 4. The policy document details this commitment, including a specification for the LEDs and captures SCDC's role and the principles and standards for the streetlighting service generally.

Key Decision

5. Yes. The key decision was first published in the October 2019 Forward Plan.

Recommendations

6. It is recommended that the Scrutiny and Overview Committee considers and comments on the SCDC Streetlighting Policy.

Reasons for Recommendations

7. The policy will enable the commissioning of LED upgrade works in accordance with SCDC's requirements and the completion of works by March 2021. It also supports the ongoing delivery of the streetlighting service and sets out what residents and stakeholders should expect of the service.

Details

- 8. The policy document captures the current streetlighting service and role of the Council in its undertaking, which includes service standards under the current streetlighting maintenance contract shared with Fenland District Council.
- 9. The document includes, in line with new national guidance, a position on attachments to its streetlights and a requirement for the approval of attachments by SCDC in order to ensure the safety of its streetlights. This has been developed with reference to Cambridgeshire County Council's (CCC) policy and tailored to SCDC streetlights.
- 10. The policy document also includes SCDCs commitment to improve its streetlighting stock by upgrading lamps to LEDs, which will include the replacement of units where conditions require this and where more cost effective. LEDs are shown to improve lighting quality, achieve considerable energy savings and offer the best solution for replacement of traditional sodium lamps currently used within the majority of SCDC streetlights, which are being phased out.
- 11. The LED specification for SCDC streetlights includes dimming lights by 40% to give 60% light output between the hours of 10pm and 6am, in line with the CCC street lighting specification, which will improve the consistency of lighting across the district and support any potential future alignment of services.
- 12. The LED specification has been demonstrated within a successful trial of the LEDs on SCDC streetlights within the parishes of Ickleton and Hardwick, which were set up to obtain learning as part of preparations for a wider roll out.
- 13. Modelling of the LED specification on SCDC streetlights indicates energy savings will meet SCDCs intended aims of between 60 and 70% savings, with resulting financial savings benefiting Parish Councils and their communities. SCDC will also benefit from reduced maintenance costs due to the increased lifespan of LED lamps and the replacement of older units. Both environmental and financial benefits will be monitored and reported upon.
- 14. Officers will work closely with Parish Councils throughout the delivery of the upgrade, which will include identifying all heritage/ornate streetlights, to be included with within a second phase of works.
- 15. The LED upgrade is a first step in the development of SCDCs streetlighting stock, following which a range of other potential 'smarter' developments can be explored which make use of this existing infrastructure, including their use as electric vehicle charging points.

Options

- 16. In contrast to current sodium lamps LEDs can be programmed to varying lighting levels to suit requirements. Nationally night-time street lighting approaches vary, with some authorities opting to switch off lights, usually between 12 midnight and 6am, some applying various dimming regimes, and some choosing to maintain lights at 100% output throughout the night.
- 17. CCC operate most streetlights (around 52,000 across the County) with SCDC's relatively small stock of streetlights (around 1800 units) distributed amongst these lights. CCC lights are set to dim down to 60% of light output between the hours of 10pm to 6am in residential areas. The lights have been dimmed to these levels since the PFI replacement program concluded in 2016, following periods of testing and consultation.
- 18. Any regime adopted by SCDC as part of the upgrade to LEDs that was visibly different to the current regime operated by the County Council would create inconsistencies in lighting within the district. Part-night lighting (switching lights off for a period), for example, would result in the same street within a parish having some lights on and some off during the night.
- 19. Alternative regimes within an acceptable range of the CCC lighting regime were modelled by way of comparison, in view of SCDCs environmental aims, and revealed that whilst further energy savings could be made from the inclusion of CCCs dimming (an additional 6%) when compared with not dimming, minimal further savings (an additional 2%) could be achieved by decreasing dimming further to within an acceptable lighting level.

Implications

Financial

20. SCDC has committed budget of £0.750m for the LED upgrade and unit replacement program, largely from the Renewable Energy Reserve. With a further £0.545m being requested as part of the 2020/21 budget process. This report details no additional budget requirements.

Consultation responses

21. LEDs were installed on all SCDC streetlights in the parishes of Ickleton and Hardwick, working closely with Parish Councils, and operational by the autumn 2018. Since installation positive feedback has been received from the parishes. The policy is also similar to that in place by CCC.

Effect on Council Priority Areas

Growing local businesses and economies

22. No effect on this priority area.

Housing that is truly affordable for everyone to live in 23. No effect on this priority area.

Being green to our core

24. The LED upgrade aims to achieve energy savings of between 60 and 70% in the operation of SCDC streetlighting.

A modern and caring Council

25. The LED upgrade program is a move towards modernising the streetlighting stock and from which a range of potential opportunities to provide additional services to communities can be explored.

Background Papers

None

Appendices

Appendix A: South Cambridgeshire District Council Streetlighting Policy

Report Author:

Helen Taylor – Development Officer Telephone: (01954) 713452



South Cambridgeshire District Council's Streetlighting Policy

Version 1

October 2019

1. Background and purpose

In accordance with the Highways Act 1980, Health and Safety at Work Act 1974 and Electricity at Work Regulations 1989, there is no statutory requirement for local authorities to provide public lighting. Councils do, however, have the power to provide lighting and once provided, have a duty of care to ensure that assets for which they retain responsibility are maintained in a safe condition.

Cambridgeshire County Council (CCC), as the Highway Authority, is responsible for all streetlighting on the public highway and maintains most streetlights (around 52,000) across Cambridgeshire, including illuminated signs and bollards.

South Cambridgeshire District Council (SCDC), as a permitted lighting authority, has retained responsibility for a small number of lights (around 1800), defined as 'footway lighting' which are generally located in residential areas within a number of villages across South Cambridgeshire. No new additional footway lighting is provided by the authority. For simplicity the service refers to its footway lights as streetlights and will refer to them as such throughout this document.

The SCDC streetlights are maintained in partnership with Parish Councils and under this partnership arrangement SCDC has responsibility for maintaining the lights whilst Parish Councils pay for electricity.

This policy document outlines the responsibilities, basic principles and standards for SCDC's maintenance of its streetlights and planned improvements to this stock. The document has been developed with reference to CCC's Street Lighting Policy and in consultation with parish and neighbouring district councils.

The document will be reviewed every 3 years or as required.

2. Partnership working

Given the shared arrangements for street lighting in Cambridgeshire, SCDC recognises the importance of working closely with partners in the delivery and development of the service. In addition to the involvement of partners in the development of this policy, SCDC has entered into joint maintenance arrangements with Fenland District Council and has set up a Cambridgeshire Street Lighting Network with a view to future service developments.

The service will also work closely with Parish Councils and Members in the maintenance and development of street lighting.



3. Streetlighting maintenance

SCDC is responsible for the following in accordance with all relevant standards and legislation:

- Providing and maintaining an inventory of all streetlights it maintains.
- The repair and maintenance of all streetlights on the inventory.
- Cyclical structural and electrical testing of all streetlights on the inventory.
- The replacement of streetlights on the inventory where necessary.
- The removal of streetlights, where agreed with Parish Councils.
- Assessment and approval of any attachments to the streetlights on the inventory.
- Labelling and numbering of all streetlights on the inventory. All SCDC lights are identifiable by an 'SC' prefix.

3.1 Fault reporting

General faults with SCDC streetlights can be reported via:

- The SCDC website https://www.scambs.gov.uk/climate-and-environment/report-a-street-lighting-fault/
- SCDCs Contact Centre on 03450 450063 between 8am and 5.30pm, Monday to Friday
- An out of hours reporting service by calling 01354 654321

Urgent faults must be reported via telephone only and not the website to ensure they are dealt with immediately, and in the case of emergency the matter should be reported to the police.

3.2. Fault response standards

A report of a faulty streetlight to SCDC will be categorised at the point of receipt by the contractor and responded to within the following times:

Response Category	Response Time
Emergency (where there is a risk of serious injury or immediate risk to life)	Attendance within 3 hours
Major Fault (for example, several lights are out in one street)	Attendance within 24 hours
Minor Fault (for example, a light is dim or not working)	Attendance within 14-28 days



In any emergency or major event the asset shall in the first instance be made safe by the contractor in accordance with the above response times, following which required repairs will be made.

3.3. Cyclical Testing

In accordance with relevant regulations and standard, the streetlights will be:

- Structurally tested at required intervals in accordance with Institute of Lighting Professionals Guidance Note 22/19 and as required by the results of previous structural testing.
- Electrically tested every 6 years.

4. Attachments to streetlights

Any attachment to a streetlight may affect the structural integrity of the light or interfere with public access and access required for maintenance. The attachment of any kind to a streetlight on its inventory therefore requires approval from SCDC prior to any action being taken.

Please be aware that any un-approved attachments may be removed by SCDC without notice.

SCDC accepts applications for attachments from non-commercial organisations only for the approval of signs, vehicle speed indication devices, CCTV and Smart City measures. Where vehicle speed indications devices are intended these should be battery operated.

SCDC will not approve applications for the attachment of hanging baskets, festive decorations, catenary wires, litter or dog bins, or banners to its streetlights.

SCDC will generally make arrangements for the installation of attachments to its streetlights for the applicant, which ensures adherence to all relevant requirements and mitigates any potential damage to the asset.

As assessments of applications and installation works will vary, depending on the request, there may be a charge at the discretion of the responsible officer.

SCDC requests applicants to contact them prior to any application as there are streetlights for which it may not be able to approve any attachments. For applications SCDC will require the information within the form **(Appendix A)** to be provided at least 12 weeks in advance of intended installation. All enquiries should be made to <u>streetlighting@scambs.gov.uk</u>

SCDC will be reviewing current/historic attachments on its streetlighting which may lead to their removal where they affect safety or impede access.



5. Street lighting improvements - LED upgrade and replacement program

SCDC aims to upgrade its streetlights to LEDs by March 2021, which will include the replacement of existing streetlights columns and brackets, where structural condition requires this. Standard streetlights will be upgraded initially, with heritage/ornate lights within a second phase of works, given their bespoke nature. We will work closely with Parish Councils and Members when considering upgrades to heritage/ornate lights.

SCDC streetlighting in residential areas will be dimmed by 40%, giving a 60% light output between 10pm and 6am in line with CCC streetlights to improve the consistency of lighting.

The upgrade seeks to benefit the communities and the environment by:

- Improving the quality of SCDC streetlighting
- Reducing energy consumption by at least 60%
- Reducing light pollution by dimming lights during set hours and improved control of light output
- Supporting the wellbeing of people and wildlife by installing a warmer colour temperature LED
- Reusing and recycling materials where possible within the upgrade

The upgrade also seeks to:

- Provide a beneficial and cost-effective alternative to existing sodium lamps which are gradually being phased out
- Reduce maintenance and associated costs due to the greater lifespan of LED (25 years) and through the replacement of older units
- Enable the future incorporation of smarter lighting measures to the benefit of communities



Application for Attachments to Streetlights (Appendix A)

Please complete with reference to point 4 within the South Cambridgeshire District Council Streetlighting Policy.

Name of organisation applying:

Contact details

Name	
Email	
Telephone	

Village:

Streetlights intended for attachments (Please list all relevant streetlights)

Street name	SC streetlight unit numbers	Duration of installation (dates from/to, or permanent)

Attachment details

Please describe the attachment and provide/attach the suppliers specification for the equipment which should include weight and dimensions and the means of attachment to the streetlight, together with and any further relevant information.

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Agenda Item 6



South Cambridgeshire District Council

REPORT TO:	Scrutiny and Overview Committee	14 th November 2019
LEAD CABINET MEMBER:	Deputy Leader	
LEAD OFFICER:	Director of Corporate Services	

2019-20 Quarter Two Performance Report

Executive Summary

- 1. This report presents Scrutiny and Overview Committee with the Council's Quarter one (Q1) position regarding its operational key performance indicators, for consideration, comment and onward submission to Cabinet.
- 2. These performance reporting arrangements allow performance monitoring and management to take place by providing opportunity to examine quality of service provision, identify any areas of concern and decide on the appropriate action.
- 3. This is not a key decision.

Recommendations

- 4. Scrutiny and Overview Committee is invited to:
 - a) Review the Operational Key Performance Indicator (OKPI) results and comments in this report at **Appendix A**, recommending, where appropriate, any actions, including redeployment of resources, required to address issues identified for consideration by Cabinet.

Reasons for Recommendations

5. These recommendations are required to enable senior management and members to understand the organisation's performance. The information included within performance reports contributes to the evidence base for the ongoing review of priorities and enables, where appropriate, redirection of resources to reflect emerging priorities and address areas of concern.

Details

Operational Key Performance Indicator (OKPI) report

- 6. This report presents Operational Key Performance Indicator (OKPI) results that are aligned to high-level, business-as-usual activities that underpin the successful delivery of the Council's service plans. The OKPI report is submitted to CEMT monthly, and Scrutiny and Overview Committee and Cabinet quarterly.
- 7. The data in **Appendix A** shows actual performance against target and intervention levels and accompanying comments, as provided by performance indicator owners. The Council uses a 'traffic light' system to denote performance, whereby:
 - Green signifies performance targets which have been met or surpassed;
 - Amber denotes performance below target but above intervention level. It is the responsibility of service managers to monitor such performance closely, putting in place remedial actions at the operational level to raise standards as required.
 - **Red** denotes performance below the intervention level. This represents underperformance of concern, and should prompt interventions at the strategic level, which are likely to involve the reallocation of resources and proposals to redesign how services are provided.

Options

- 1. Recommend to Cabinet any action, including redeployment of resources, required to address issues identified within this report and its appendices.
- 2. Request clarification from performance indicator owners on any aspects relating to performance indicators, results and comments contained within this report and its appendices.
- 3. Commission more detailed performance reports from performance indicator owners that drill-down into specific areas relating to the one or more of the performance indicators, results and comments contained within this report and its appendices.

Implications

8. In the writing of this report, taking into account financial, legal, staffing, risk, equality and diversity, climate change, and any other key issues, the following implications have been considered:-

There are no significant implications beyond those raised by performance indicator owners within the comments section of the Operational Key Performance Indicator report.

Consultation responses

- 9. Multiple stakeholder groups have been and continue to be engaged as part of the process to review performance monitoring arrangements, including discussion at CEMT, plus discussions with Cabinet and now referral to Scrutiny and Overview Committee, plus further feedback from individual Cabinet members and discussions with several officers. These discussions have shaped the proposed performance monitoring arrangements detailed within the contents of this report.
- 10. All performance indicator results and commentaries are provided by or at the instruction of performance indicator owners.

Effect on Council Priority Areas

- 11. The OKPI report allows business-as-usual performance to be monitored and managed across the Council's range of activities, including those within each of the 2019-24 Business Plan priority areas, as detailed below:
 - Growing local businesses and economies
 - Housing that is truly affordable for everyone to live in
 - Being green to our core
 - A modern and caring Council

Background Papers

SCDC Performance Management Framework – this document will be refreshed to account for revised performance reporting methods adopted for the 2019-20 financial year and beyond.

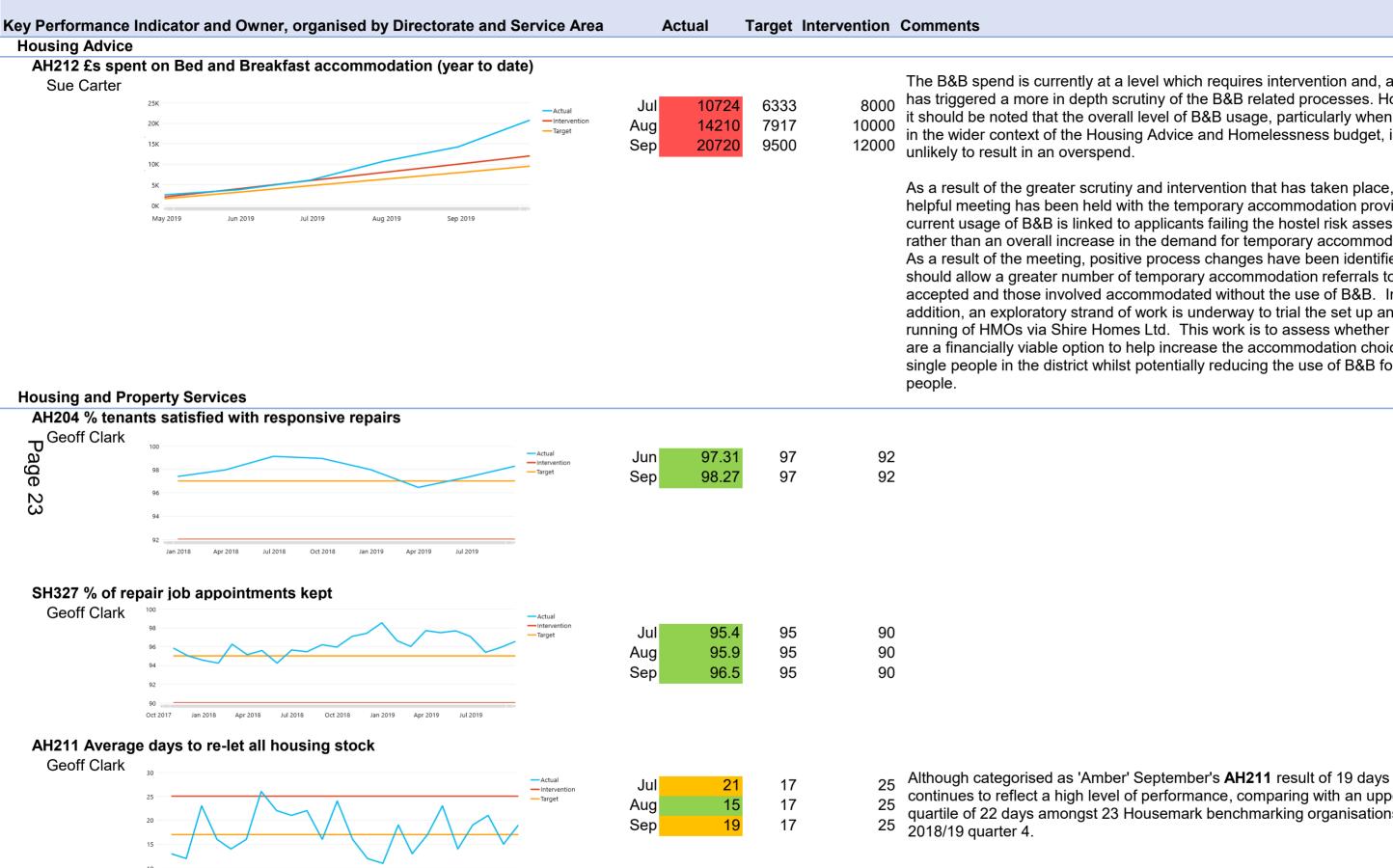
Appendices

Appendix A: Operational Key Performance Indicator Report

Report Author:

Kevin Ledger – Senior Policy and Performance Officer Telephone: (01954) 713018

Phil Bird – Corporate Programme Manager Telephone – (01954) 713309 This page is left blank intentionally.

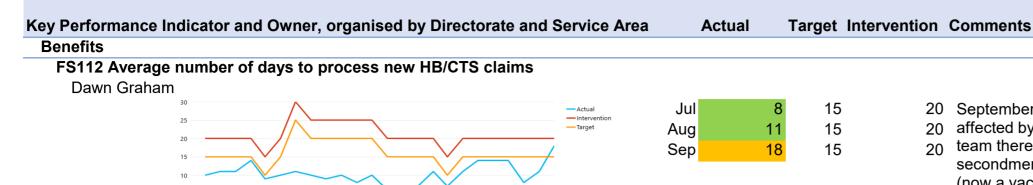


Oct 2017 Jul 2018 Oct 2018 Jan 2019 Apr 2019 Jul 2019

The B&B spend is currently at a level which requires intervention and, as such, has triggered a more in depth scrutiny of the B&B related processes. However, it should be noted that the overall level of B&B usage, particularly when viewed in the wider context of the Housing Advice and Homelessness budget, is

As a result of the greater scrutiny and intervention that has taken place, a helpful meeting has been held with the temporary accommodation provider. The current usage of B&B is linked to applicants failing the hostel risk assessment rather than an overall increase in the demand for temporary accommodation. As a result of the meeting, positive process changes have been identified that should allow a greater number of temporary accommodation referrals to be accepted and those involved accommodated without the use of B&B. In addition, an exploratory strand of work is underway to trial the set up and running of HMOs via Shire Homes Ltd. This work is to assess whether HMOs are a financially viable option to help increase the accommodation choices for single people in the district whilst potentially reducing the use of B&B for single

continues to reflect a high level of performance, comparing with an upper quartile of 22 days amongst 23 Housemark benchmarking organisations for



Apr 2019

FS113 Average number of days to process HB/CTS change events

Jul 2018

Apr 2018

Oct 2018

Jan 2019

Dawn Graham

Oct 2017

Jan 2018



Jul 2019

10 10 10

80

80

80

90

90

90

70

70

70

180

180

180

20 September's performance results for FS112 and FS113 have been 20 affected by late August leave and the end of school holidays. Within the team there are three absences and two vacancies - one maternity, one 20 secondment and one person covering a long term sickness absence (now a vacant role). Vacancies are currently being covered and it is likely that new staff will be in place by the middle of November. A review of absences will be undertaken at the end of October to look at options.

The performance for new claims over the entire financial year to date is 13.6 compared with target of 15 days; performance for change of circumstances over the financial year to date is 8.63 compared with 15 target of 10 days. 15

15 It should be noted that the KPI yearly target has seen as reduction from 12 to 10 days (2 Days) for change of circumstances.

Contact Centre

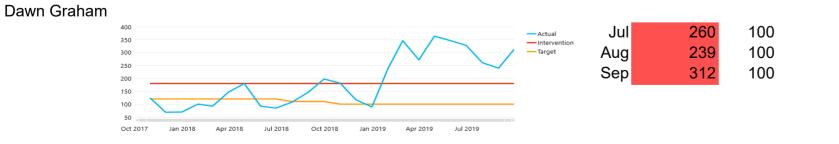


CC303 % of calls to the Contact Centre that are handled (answered)

Dawn Graham



CC307 Average call answer time (seconds)



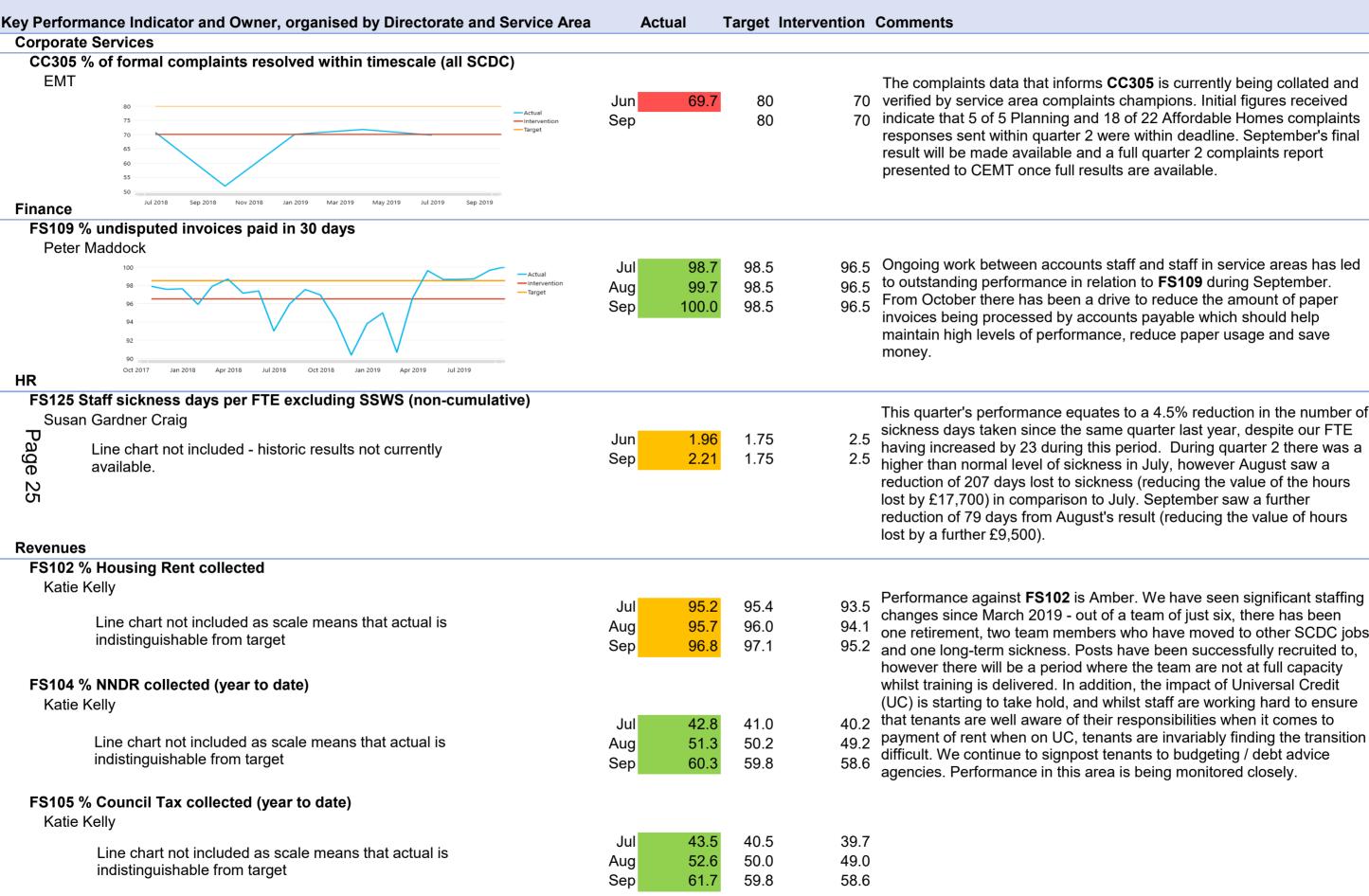
Performance in relation to CC302. CC303 and CC307 is affected by levels of staffing; we now have 6 new staff within the Contact Centre who are currently being trained. They have started a 13 week training program and this means improvements in performance will be 80 incremental during the rest of this calendar year. 80

80 the Customer Contact Centre and the Contact Centre Manager is reviewing the structure with a view to the addion of a higher grade advisor post to allow for career progression.

20 to 15 days (5 days) for new claims compared with 2018/19, and from

The Council is offering apprenticeships to aid the retention of staff within

Appendix A - Operational Key Performance Indicator Report



The complaints data that informs **CC305** is currently being collated and responses sent within quarter 2 were within deadline. September's final

This guarter's performance equates to a 4.5% reduction in the number of sickness days taken since the same quarter last year, despite our FTE having increased by 23 during this period. During guarter 2 there was a

one retirement, two team members who have moved to other SCDC jobs (UC) is starting to take hold, and whilst staff are working hard to ensure

Appendix A - Operational Key Performance Indicator Report

	nce Indicator and Owner, organised by Directorate and ste Service				-	Intervention	
	of bins collected on schedule (SSWS)						
Trevor N			lul.	99.74	99.5	99.25	
	99.90 99.80	Actual	Jul Aug	99.74	99.5 99.5		
	99.70 99.60	Target	Sep	99.84	99.5		
	99.50						
	99.30						
	Oct 2017 Jan 2018 Apr 2018 Jul 2018 Oct 2018 Jan 2019 Apr 2019 Jul 2019						
S418 %	of household waste sent for reuse, recycling and comp	osting (cumula	ative)				
Trevor N	licoll		_				
	58	Actual	Jul	54.76	50		ES418 September result become
	56	- Target	Aug	54.55	50		the earliest opportunity
	52		Sep		50	48	
	50	_					
	48						
_							
	taff sickness days per FTE - SSWS						
Trevor N	NICOII		lun	E EG	2	2 5	
)	6.00	-Actual	Jun Sep	5.56 4.46	3		
	5.50		Seh	4.40	5	5.5	service managers with their case
	5.00	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~					new Occupational Health provide
)	4.00						health management. Looking at i
		-					September saw a decrease from
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	3.00						decreases are due to the resolut
	3.00 Jul 2018 Oct 2018 Jan 2019 Apr 2019 Jul 2019	0					decreases are due to the resolut
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ES406 %	Jul 2018 Oct 2018 Jan 2019 Apr 2019 Jul 2019 Palth & Licensing major non-compliances resolved (in rolling year)	D	Jun Sep		90 90		ES406 and ES401 figures are c is preventing the extraction of da investigated and relates only to
S406 % Jane Hu	alth & Licensing major non-compliances resolved (in rolling year) ant						ES406 and ES401 figures are c is preventing the extraction of da investigated and relates only to impacting on ability to investigat
E S406 % Jane Hu E S401 %	Jul 2018 Oct 2018 Jan 2019 Apr 2019 Jul 2019 Palth & Licensing major non-compliances resolved (in rolling year) Int business satisfaction with regulation service						
ΕS406 % Jane Ηι	Jul 2018 Oct 2018 Jan 2019 Apr 2019 Jul 2019 Palth & Licensing major non-compliances resolved (in rolling year) Int business satisfaction with regulation service	5	Sep	87.5	90	80	ES406 and ES401 figures are consistent of the extraction of data investigated and relates only to a impacting on ability to investigate Results to be reported once resonance resonance resonance and relates once resonance r
E S406 % Jane Hu E S401 %	Jul 2018 Oct 2018 Jan 2019 Apr 2019 Jul 2019 Palth & Licensing major non-compliances resolved (in rolling year) Int business satisfaction with regulation service			87.5		80 80	ES406 and ES401 figures are c is preventing the extraction of da investigated and relates only to impacting on ability to investigat Results to be reported once rese

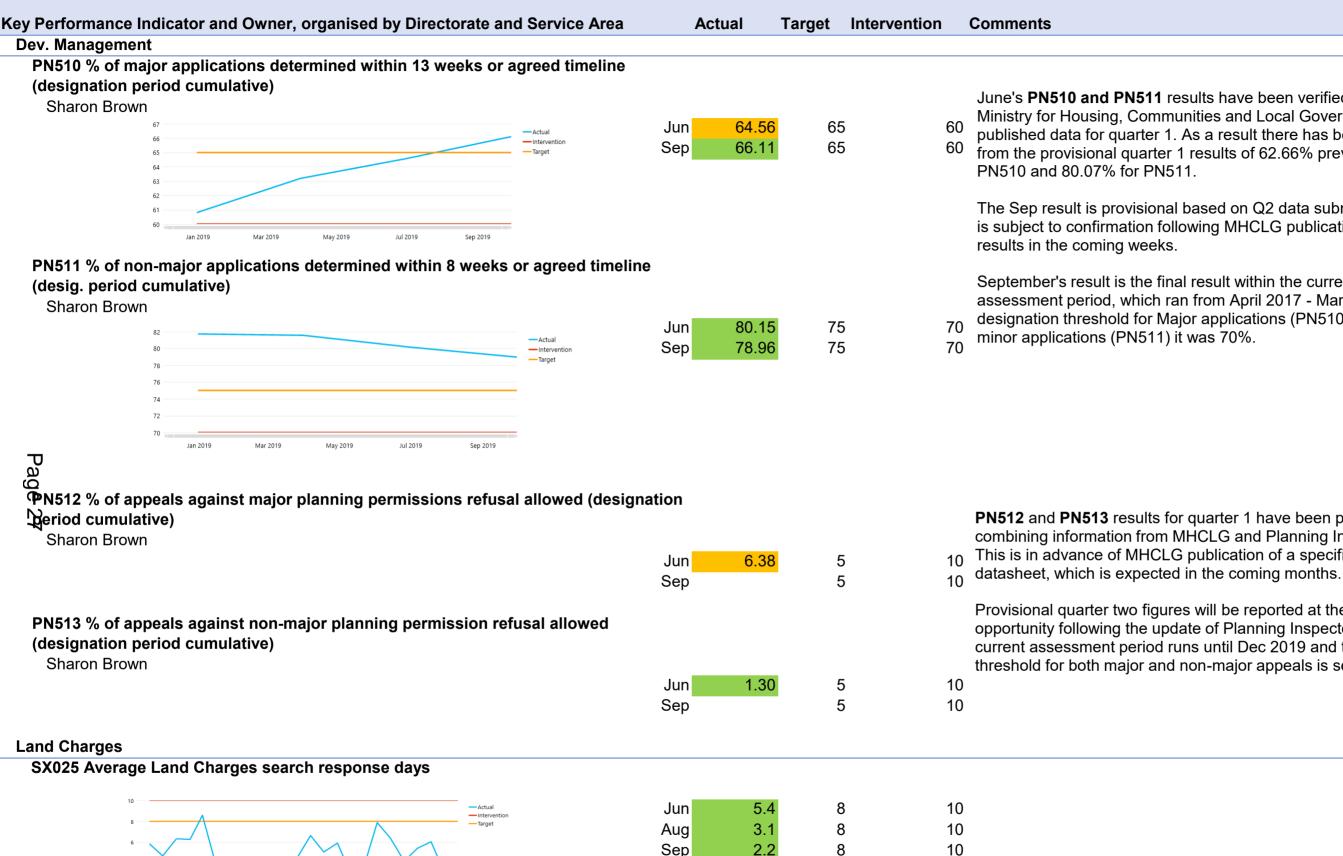
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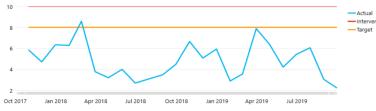
mes available shortly and will be reported at

been specifically allocated to support waste se work and we have also recently appointed a der to support the Council with its absence and at individual monthly figures, both August and om the months that preceded them. These ution of a number of long term absence cases.

e currently unavailable due to an ICT issue that data from the sytem. This issue is being to the production of performance data - it is not gate and resolve non-compliance cases. esolved.

Appendix A - Operational Key Performance Indicator Report





June's PN510 and PN511 results have been verified and updated based on Ministry for Housing, Communities and Local Government (MHCLG) published data for quarter 1. As a result there has been a minor change from the provisional guarter 1 results of 62.66% previously reported for

The Sep result is provisional based on Q2 data submission to MHCLG. This is subject to confirmation following MHCLG publication of final verified

September's result is the final result within the current MHCLG designation assessment period, which ran from April 2017 - March 2019. The designation threshold for Major applications (PN510) was 60% and for non-

PN512 and PN513 results for quarter 1 have been provisionally obtained combining information from MHCLG and Planning Inspectorate datasheets. This is in advance of MHCLG publication of a specific appeals designation

Provisional guarter two figures will be reported at the earliest possible opportunity following the update of Planning Inspectorate datasheets. The current assessment period runs until Dec 2019 and the designation threshold for both major and non-major appeals is set at 10%.

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Agenda Item 7



South Cambridgeshire District Council

Report To:	Scrutiny and Overview Committee Cabinet	14 November 2019 4 December 2019
Lead Cabinet Member(s):	Councillor John Williams, Lead Cabinet Member for Finance	
Lead Officer:	Trevor Roff, Interim Director of Finan	се

General Fund Medium Term Financial Strategy

Executive Summary

- 1. This report sets out the medium term budget strategy for the Council. The Council refreshes its Medium Term Financial Strategy (MTFS) twice a year in accordance with best practice. This report updates the MTFS to the financial year 2024/2025.
- 2. This is not a key decision as there are no resource implications directly arising from the report at this stage. The report does, however, ensure that the Council is aware of the financial challenges over the medium term and the financial forecasts outlined in the MTFS assist in the Council's financial planning.

Recommendations

- 3. That Scrutiny & Overview Committee is invited to consider and comment upon:
 - (a) The projected changes in service spending and the overall resources available to the Council over the medium term;
 - (b) The Medium Term Financial Strategy at <u>Appendix A</u> and the updated financial forecast at <u>Appendix B</u>.

Reasons for Recommendations

- 4. To ensure that the Council is aware of the financial challenges over the medium-term and the strategy that is required to ensure that the Council will be in a position to deliver sustainable public services in the future.
- 5. To provide an update of the financial position and forecasts for the General Fund over the medium term following a review of financial assumptions.
- 6. To enable the MTFS to be considered prior to it being recommended by Cabinet to Council for approval in order to assist in the Council's financial planning.

Details

Background

7. The MTFS is the Council's overarching Financial Strategy document and gives financial expression to the Council's plans and fiscal challenges over the medium term. It sets out a range of financial assumptions and in so doing sets parameters within which the Council will deliver key public services over the medium term.

- 8. The MTFS comprises two key elements (i) an assessment of the resources available to the Council over the medium term and (ii) an assessment of spending pressures based on existing levels of service delivery and known policy/legislative changes. Taken together the movement over the planning period of these two elements represents the financial challenge facing the Council.
- 9. In order to be able to deliver the Council's aspirations as set out in its Business Plan, approved by Council at its meeting on 21 February 2019, and meet its statutory responsibilities the Council must take a proactive approach to managing its resources effectively. The MTFS is a key tool for proactive financial management which allows for future projected funding requirements to be identified thus enabling the Council to identify appropriate actions to deal with any funding shortfalls.
- 10. The proposed MTFS covering the period 2021/2022 to 2024/2025 is attached at <u>Appendix A</u>. This document sets out the framework within which the financial forecast, summarised at <u>Appendix B</u>, has been determined. The forecast shows the level of savings that need to be achieved to deliver the indicative Council Tax level.
- 11. In considering the impact of the financial forecasts on revenue budgets during the MTFS period and the key issues for consideration, due regard has been given to the local and national policy context, current financial position, economic indicators, risks and assumptions relating to financial planning.

Resources

- 12. The 2019 Finance Settlement was expected to be a pivotal year for local government as 2019/2020 represents the last year of the current four-year funding settlement. A 3-year spending review (covering the years 2020/2021 to 2022/2023) had, therefore, been expected, together with some major changes in local government funding itself. These included the increase in local business rate share to 75% (from 50%), a business rate baseline reset, a Fair Funding Review, and other changes to key funding streams, such as social care and New Homes Bonus.
- 13. The Government has, however, now confirmed that there will be a one-year spending review for 2020/2021 with the announcement in September 2019. The announcement means that the Comprehensive Spending Review which was due to be delivered in the autumn will now be held in 2020 and will apply from April 2021. It has been assumed, therefore, that the delay of the major changes in local government funding will result in authorities receiving broadly the same resource as they did in 2019/2020.
- 14. Whilst this benefits the Council in 2020/2021 compared to existing MTFS forecasts, in overall terms there are very significant risks to the funding level from 2021/2022 for District Council's with the expectation that South Cambridgeshire District Council will lose a significant share of its funding as a result of the funding changes the business rate baseline reset is particularly damaging.

(1) Revenue Support Grant/Business Rates Retention

15. The Business Rate Retention Scheme (BRRS) was introduced in April 2013 to provide Councils with stronger financial incentives to support property development and boost the economy in their local area. It means that Councils bear a proportion of the real-terms change in business rates revenues in their area: gaining when revenues grow in real terms, losing when they fall. The proportion was initially set at 50% across England. In two-tier areas, like Cambridge, 40% is retained by the District and 10% is retained by Cambridgeshire County Council.

- 16. The introduction of the new funding model for Local Government, predicated on changes to BRSS to enable a 75% retention of Business Rates, will now be introduced effective from 2021/2022 and this will influence the forward financial forecasts. There are a number of issues arising from this:
 - (a) As the 75% Business Rates Retention model is fiscally neutral (i.e. offset by reductions in funding elsewhere in the system), the existing Revenue Support Grant (RSG) will be funded by Business Rates. This will not affect the Council as the level of retained Business Rates has exceeded the threshold at which RSG would have been payable;
 - (b) It has been assumed that the tier split for Districts will remain at 40% to enable the County Councils share to be increased to 35% (from 10%) in order to provide additional funding towards adult social care. The government's central share falls, as a consequence, from 50% to 25%.
 - (c) It is envisaged that there will be a full business rate baseline reset so that all authorities are at baseline when the Fair Funding Review is implemented. The Council will lose significantly from the reset as the total collected from this source is currently in excess of £7 million above the baseline and, in a full reset, this level of growth will be lost. The updated modelling identifies a net loss from BRRS of £2.3 million from 2021/2022.
 - (d) The Government will be consulting on a Fair Funding Review that will allocate a share of the Local Government Control total to Local Authorities. This review will look at factors that drive spend (population, deprivation) as well as a Council's ability to raise local finance (Council Tax and possibly some elements of Fee Income). It has been assumed that, in overall terms, there will be a cash freeze in the Local Government Control Total.
 - (e) The Government is additionally looking at how best to build on the current business rates retention scheme and will consider issues such as Appeals, growth and revaluation frequencies/baseline resets.

(2) Rural Services Grant

17. The Council currently receives a Rural Services Grant in the sum of £131,000 in recognition of the additional cost of providing services in sparse rural areas. It is expected that this will roll into the Baseline Funding Level (BFL) because the Council's RSG will be nil from 2021/2022.

(3) New Homes Bonus

- 18. New Homes Bonus (NHB) funding is currently based on the following:
 - (a) NHB is payable on housing growth over a threshold of 0.4% of the Tax Base;
 - (b) Payments are based on a rolling 4 year period.
- 19. Housing growth has been significant for this Council area and, as such, the Council has benefited from high levels of NHB. The future of NHB, however, looks very precarious and the expectation is that it will be phased-out and that authorities will only receive "legacy" payments. The recent consultation paper gives a clear signal that there will be only two years of "legacy payments" in 2021/2022, and only one in 2022/2023. The additional year that is "earned" in 2020/2021 is only a one-off and will only be paid for one year (with NHB ceasing to exist from 2023-2024 onwards).

20. This is bad news for the Council because it has been a major beneficiary of NHB: it received a peak of £5.2 million in 2016/2017 but the initial reforms of NHB has already reduced payments to £2.473 million in 2019/2020, and these payments would continue to fall if the Government only makes "legacy" payments.

(4) Council Tax

21. Council Tax remains the most predictable and stable element of Local Government funding. This source of income is predicted to yield £9.548 million in 2020/2021 based upon an assumed £5 increase in Council Tax (the maximum level of permitted by Government) and an increase in tax base based upon the housing trajectory.

(5) Fair Funding Review

- 22. The government is reviewing the funding allocations for local government through the Fair Funding Review (FFR). There are a number of key issues for the Council:
 - (a) The indications are that the Government will reduce the number of specific needs formulas (e.g. homelessness costs) and incorporate these into the Foundation Formula, which is where shire districts receive most of their funding. The outcome should be broadly positive for District Councils.
 - (b) The indications are that FFR will introduce an average Council Tax as part of the Relative Resources Formula and, if so, this would penalise low Council Tax areas such as SCDC. This process is known as "equalisation", but it is not clear at what level it will be applied: full equalisation would take funding away from high tax-base, low-need councils. The assumption is that partial equalisation will be implemented instead.
 - (c) New travel-time and remoteness indicators are to be included within the Area Cost Adjustment (ACA). The Council has very high labour and rates cost adjustments, as well as very high dispersal and traversal indicators (i.e. travel times). In fact, it has the highest dispersal indicator in England. It is expected, therefore, that the Council will receive a higher ACA.
- 23. It is assumed that funding for "negative" RSG will disappear from 2021/2022 when FFR is introduced. This occurred when an authority's reduction in core funding exceeded the available amount of RSG meaning that the reduction had to be sought from the retained business rates share. The Council should have paid "negative" RSG in respect of 2018/2019 and 2019/2020 but, in both years, it was fully funded by the Government (£661,000 in 2019/2020). It is assumed that this shortfall will continue to be fully funded in 2020/2021.

Medium Term Financial Planning

24. The MTFS forecast, reproduced at <u>Appendix B</u>, outlines the financial forecast and the headline figures for the medium term. These are set out in the table below which incorporates a number of planned savings and estimated additional investment income but does not factor in any additional service pressures beyond 2020/2021. Further service pressures will exaggerate the funding gap and, wherever possible, these should be managed within existing budgets. Given the reliance on both Council Tax and Business Rates moving forward it would be appropriate to develop different scenarios in order to provide a sensitivity analysis and, as such, it will enable the impact that different assumptions have on the MTFS forecast to be highlighted and thus the associated risk that the Council must manage over the medium term.

	2020/2021 £'000	2021/2022 £'000	2022/2023 £'000	2023/2024 £'000	2024/2025 £'000
Council Tax	9,548	10,027	10,504	11,008	11,522
Retained Business Rates	7,310	4,961	4,945	4,992	5,027
Revenue Support Grant	-	-	-	-	-
New Homes Bonus	1,851	1,008	478	-	-
Rural Services Grant	131	-	-	-	-
Section 31 Grant	3,176	-	-	-	-
Collection Fund Surplus	626	-	-	-	-
Total Resource	22,642	15,996	15,927	16,000	16,549
Net Budget Requirement	19,865	19,207	18,361	17,682	17,682
Net Resource Position	(2,777)	3,211	2,434	1,682	1,133

25. A service transformation programme has been developed in response to the funding gap and the financial challenges over the medium term and a detailed report is scheduled for consideration by Scrutiny/Cabinet at this meeting. This is expected to include a programme of targeted service reviews to ensure that value for money is obtained in the delivery of services, together with the continuation of the programme of investment and commercialisation that has commenced, and which has been strengthened by the recent review of the Investment Strategy. The impact of the planned savings and additional income is identified in the table below:

	2020/2021 £'000	2021/2022 £'000	2022/2023 £'000	2023/2024 £'000	2024/2025 £'000
Net Budget Requirement: Before Adjustments	20,016	19,865	19,207	18,361	17,682
Budget Pressures	1,229	-	-	-	-
Savings/Income Identified	(1,740)	(1,045)	(1,152)	(1,115)	-
Other Base Budget Changes	360	387	306	436	-
Budget Requirement c/f	19,865	19,207	18,361	17,682	17,682

* Further service pressures will exaggerate the funding gap and, wherever possible, should be managed within existing budgets.

- 26. Council, at its budget meeting on 21 February 2019, envisaged the appropriation of the sum of £4.77 million from the General Reserve balance as a contribution to the funding gap over the period to 2023/2024; this will need to be further considered together with the profile of savings that results from the transformation agenda.
- 27. Some form of damping is also inevitable from 2021/2022 and it is envisaged that the Council would receive some damping support, although it would be phased out. Modelling, based upon the assumption that the reduction in overall resources does not exceed 5%, indicates damping support of about £3 million in 2021/2022, reduced by phasing to £0.5 million in 2024/2025 and fully phased out in 2025/2026.
- 28. The financial forecasts are based upon the latest modelling data, but the medium term forecasts and damping should be treated with caution as the final position is uncertain until the provisions of the post 2021/2022 Spending Review are known and are eventually confirmed. There is also concern that any further service pressures over the medium term will exaggerate the funding gap.

29. The Council subscribes to an external funding advisory service, with access to well developed and well respected modelling data. The financial modelling is based upon the latest available data and the following key assumptions have been made in the MTFS forecast (Baseline Model):

Council Tax

- (a) For Council Tax, it is assumed that Government will use the existing thresholds for Band D in both a roll-over in 2020/2021 and once a new spending review has been announced. The MTFS baseline model, therefore, includes an increase in Band D Council Tax of the higher of £5 or 2.99% in each year. This increase is for <u>planning purposes only</u>, and no decision has been made on the actual level of Council Tax increases in the medium term.
- (b) The projected increase in the Council tax-base is calculated using the Housing Trajectory in 2021/2022 and the two-year moving average, but an adjustment has been made to the two year average for a spike that occurred in 2019/2020 [which resulted in much higher growth than the previous three years increase] in order to show a realistic future growth rate.

Business Rates

- (a) The rateable values of non-domestic properties are subject to periodic revaluation by the Valuation Office Agency (VOA), normally every five years although as part of Business Rates Retention it has been suggested that a more frequent revaluation take place. The MTFS has been updated to reflect the revised baseline and yields based on the current position.
- (b) In estimating rates yield from retained business rates for the purpose of the MTFS, the NNDR1 2019/2020 statutory return has been used and no further growth has been assumed in the baseline model. The following key assumptions have also been made:
 - The current provision for existing Appeals is sufficient;
 - The are no further significant changes to valuation schemes resulting from Tribunal or Court decisions;
 - There are no significant variations to the levels of rate reliefs;
 - The compensation to Local Authorities by way of Section 31 grants to cover the cost of measures introduced to help businesses (e.g. Small Business Rates Relief) will continue and will be increased annually in-line with inflation (if the grants are discontinued it is anticipated there will be a compensating increase in the yield).

Other Base Budget Changes

(a) The revenue impact of the latest Capital Investment Programme needs and priorities has been included in the projections. Interest rate forecasts have been assumed to continue at low levels for the duration of the MTFS, although the recent 1% increase in PWLB borrowing rates has been factored into the forecasts. Investment income has been determined having regard to the level of expected balances, including capital receipts and expenditure, together with Reserves and Provisions held by the Council.

- (b) Provision has been made for the establishment of a Renewal and Repairs Fund for plant and equipment, including IT equipment, with revenue contributions built into the budget rather than recourse to borrowing and its associated costs. The extent to which this can be achieved in 2020/2021 will depend on the extent of savings achieved and other funding pressures that will impact on the delivery of a balanced budget.
- (c) An allowance has been made for increased pressures relating to the cost of waste disposal, and an additional waste round in 2020/2021 arising from the increase in the number of new properties across the District.
- (d) Provision has been made in the forecasts for the creation of core in-house capacity in the organisation to deliver large capital investment projects.
- (e) An allowance has been made for inflation on the Council's key contracts; and fees and charges. Allowance for a pay award and pay increments (including National Living Wage increases) over the period has also been included.
- (f) The MTFS incorporates estimated income from Ermine Street Housing Limited for the repayment of loans to reflect the commitments made in the approved Capital Programme.

Implications

30. In the writing of this report, taking into account the financial, legal, staffing, risk management, equality and diversity, climate change, community safety and any other key issues, the following implications have been considered:

Legal

31. It is a legal requirement that the Council set a balanced budget for the ensuing financial year; the MTFS provides the framework for this and brings together funding and spending assumptions over the medium-term thereby identifying funding shortfalls and providing sufficient time for decisions to be made in order to achieve balanced budgets over the medium term.

Policy

- 32. The financial strategy needs to have regard to the "resource envelope" available to the Council. This includes the transition to the new funding model, introduced in 2013/2014, predicated on the Business Rates Retention Scheme which means that the Council's net spending is financed from local sources; Business Rates and Council Tax. As part of this continued transition the Government have been consulting on a Fair Funding Formula that will change the method of distributing funding levels across Councils based on "Need" and "Local Resources". In addition, the MTFS period is outside of the current Spending Review period and, as such, the Government has not set out the spending limits beyond 2020/2021.
- 33. The Council has adopted its Business Plan for the period 2019-2024. The areas of focus and key priorities within the Business Plan inform the policy framework for achieving the required ongoing savings whilst meeting the Council's strategic objectives and statutory obligations.

Finance

- 34. The MTFS is the Council's key financial planning document and sets out the Council's strategic approach to the management of its finances and Council Tax levels over the medium term, thereby allowing sufficient lead time to develop services consistent with the forecast resource envelope.
- 35. The MTFS forecast covering the period 2021/2022 to 2024/2025, is attached at **Appendix B**, and is based upon the assumptions underpinning the financial projections and overarching plan. The forecast shows the level of savings that need to be achieved to deliver the indicative Council Tax level.

Risk

- 36. There are inherent risks in developing a financial strategy over the medium term, not least due to the uncertainty of funding streams; this is particularly relevant as the outcomes of the Fair Funding Review and Spending Review post 2021/2022 are not known. In order to mitigate this risk alternative MTFS scenarios have been developed highlighting the impact of different assumptions on the Council's medium term financial outlook and these are shown at **Appendix B**.
- 37. There are a number of other risks that need to be understood and broadly these fall into two categories:
 - (a) Savings: it is inevitably more difficult to continue to reduce costs and put in place savings after an extended period of reduced funding, without impact on service provision. It should be noted that the legal requirement to set a balanced budget on an annual basis requires the Council to reduce its net costs in line with funding.
 - (b) Economic: The impact of Brexit and wider economic pressures may impact on the Council's finances over the medium term and it is, therefore, important for the Council to assess the potential level of potential risk. This could arise from (i) reduced economic activity adversely business rate income, (ii) reduced income arising from fees and charges, (iii) increased costs, including welfare related costs and (iv) potential impact on the Council's supply chain.
- 38. As the Council reviews the MTFS twice a year, it is able to assess the robustness of the MTFS forecast, reassess risk and, where appropriate, refresh the forecast.

Environmental

39. There are no environmental implications arising directly from the report.

Effect on Council Priority Areas

40. Timely and robust consideration of the Council's financial forecasts and budget setting is vital to ensure that financial performance is in line with expectations, emerging issues are identified and tackled and that Business Plan priorities are met.

Background Papers

Where the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 require documents to be open to inspection by members of the public, they must be available for inspection:

- (a) at all reasonable hours at the offices of South Cambridgeshire District Council;
- (b) on the Council's website; and
- (c) in the case of documents to be available for inspection pursuant to regulation 15, on payment of a reasonable fee required by the Council by the person seeking to inspect the documents at the offices of South Cambridgeshire District Council.

The following documents are relevant to this report:

- General Fund Medium Term Financial Strategy Report to Cabinet: 7 November 2018
- Budget Report Report to Cabinet: 6 February 2019
- Business Plan 2019 2014 Report to Council: 21 February 2019
- Medium Term Financial Strategy and General Fund Budget Report to Council: 21 February 2019
- An Organisation for a Sustainable Future Report to Cabinet: 1 May 2019
- General Fund Capital Programme Update and New Bids Report to Cabinet: 6 November 2019
- MTFS Forecasts and Assumptions: November 2019

Appendices

- A Medium Term Financial Strategy
- B Financial Forecasts 2021/2022 to 2024/2025

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Medium Term Financial Strategy 2020-2025

November 2019

Councillor John Williams Lead Member for Finance Peter Maddock Head of Finance

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Introduction

- 1. The Medium Term Financial Strategy (MTFS) is the Council's key financial planning and policy document. It sets out the:
 - Policy Context of the Strategy;
 - Linkage of the Medium Term Financial Strategy to the Business Plan;
 - Revenue Budget;
 - Capital Budget;
 - Financial Outlook Capital and Revenue;
 - Efficiency Requirements;
 - Risk.
- 2. The MTFS has to be considered as part of a corporate wide process and it links into the wider decision making of the Council.

Policy Context of the MTFS

- 3. The MTFS is the Council's overarching Financial Strategy and Policy document. The purpose of the MTFS is to give financial expression to the Council's plans over the medium term in the context of the Council's longer term plans as set out in the approved Business Plan (approved by Council on 21 February 2019).
- 4. The MTFS sets out the Council's funding plan, for achieving its goals and priorities, thus balancing available financing and spending ambitions. It highlights the financial projections for financing, spending (revenue and capital), and reserves. It also highlights the underlying financial strategy, the financial assumptions, and the inherent financial risks. Importantly, it endeavours to link decisions on resource allocation to decisions on policy priorities.
- 5. In addition, the Council has approved corporate policies which, in addition to the MTFS, act as a cornerstone of its Financial Management. These include:
 - Investment Strategy;
 - Corporate Asset Plan;
 - Value for Money Strategy;
 - Procurement Strategy;
 - Organisational Development Strategy;
 - Risk Management Strategy;
 - Digital Strategy.
- 6. Looking ahead, the Council's financial planning process will continue to develop. It will promote the best use of limited financial resources and facilitate the alignment of those resources to the Council's priorities. Base budgets will be analysed with increasing sophistication and spending that does not contribute to Council priorities will come under increasing levels of scrutiny.

Linkage to the Business Plan

- 7. The Council's key priorities and areas of focus are expressed in its approved Business Plan and the allocation of resources over the medium term is intended to reflect the established priorities.
- 8. In developing the Business Plan and the MTFS, it is important to give full regard to the following:
 - national and local priorities;
 - stakeholder and partner views;
 - external drivers, including funding variations and requirements to improve economy, efficiency and effectiveness;
 - capital investment plans and their revenue implications;
 - risk assessments and financial contingency planning;
 - sensitivity analysis;
 - expected developments in services.
- 9. The Council needs to manage the continued high level of population growth and economic growth and the resulting impact on Council services, while continuing to improve, in order to meet its ambition to become an excellent authority. The MTFS must recognise these challenges and, in doing so, takes its lead from the strategic goals and priorities outlined in the approved Business Plan.

Revenue Budget

Revenue Budget Planning

- 10. The Council's financial planning for 2021/2022 to 2024/2025, as set out in this Strategy, is to contribute to the Council's overall vision and priorities by:
 - Securing stable and sustainable budgets within the financial resources available;
 - Ensuring that limited resources are focussed towards the Council's highest priorities;
 - Recognise risks and ensure an adequate level of financial protection against risk by maintaining a prudent level of financial reserves;
 - Securing an understanding of sources of potential finance;
 - Building financial capacity for fundamental change;
 - Being flexible to allow shifts in spending if circumstances change;
 - Ensuring that the Council is not overburdened with financial commitments.
- 11. The Council's MTFS is reviewed twice per year on a rolling basis and, through the revenue budget determination process, seeks to link decisions on resource allocation with decisions on policy priorities.

- 12. The clear message is that budget setting and medium term financial planning will be tough over the duration of the MTFS and the following financial objectives will, therefore, help guide budget proposals:
 - A sustainable medium term financial plan that allows the achievement of the Council's key objectives;
 - Realistic levels of year on year spending which are supportable via annual income streams and do not require the use of general reserves to support recurring expenditure;
 - General reserves should be maintained at all times at or above the agreed minimum level;
 - Constraining annual Council Tax increases to an acceptable level (and within any Referendum Limit issued by The Secretary of State);
 - The pursuance of "invest to save" opportunities with a financial return on the investment in transforming activities over an acceptable payback period;
 - A commitment to explore income generation opportunities and to maximise income from fees and charges;
 - A commitment to maximise efficiency savings.
- 13. Full regard will be given to Revenue Budget forecasts (annually updated in this Strategy) and any increase in the <u>ongoing</u> annual Revenue Budget (by way of use of the contingency provision or virement) will be subject to the expenditure being either legally unavoidable or considered affordable after taking into account:
 - any forecast savings targets;
 - Implications on Council Taxpayers in future years.
- 14. In the light of any forecast savings targets, every effort will be made to increase annual income sources and reduce annual expenditure without materially reducing front line services provided by the Council.
- 15. Notwithstanding 14 above, if the Council is facing a position whereby the ensuing year's forecast expenditure is more than the forecast total income to be received, it can elect to consult Council Taxpayers on either the option to reduce service levels or increase Council Tax and the Council will have regard to the consultation outcome before it reaches its final decision. The Council is required to hold a referendum for any Council Tax rise in excess of an amount set by the Secretary of State, in January each year, to ensure that Taxpayers support the proposed Council Tax increase.

Revenue Budget Policy

- 16. To ensure a continuously stable financial base for the provision of Council services and functions, the Council will ensure that annual ongoing General Fund revenue expenditure can be covered by annual income sources across the MTFS period.
- 17. The Council recognises that any significant use of reserves to fund ongoing expenditure commitments is unsustainable in the medium term.
- 18. A prudent level of revenue contingency [defined as Precautionary Items] will be maintained to enable unforeseen and "one off" needs (i.e. having no long term ongoing revenue commitment) to be considered for funding.

- 19. Under Section 25 of the Local Government Act 2003, before approving the ensuing year's Capital and Revenue Budget, the Council is required to receive and take into account a report of the Chief Finance Officer on the robustness of the estimates leading to the Council's Council Tax requirement and the adequacy of financial reserves. Council needs to consider:
 - affordability (having regard to Council Tax implications);
 - prudence (having regard to Council policies/strategies);
 - sustainability (having regard to forecast annual expenditure and income);
 - In addition, it must also take into account <u>risks</u> and impact on <u>reserves</u>.
- 20. The Council's financial strategy reflects the anticipated funding gap over the medium term and, as such, it highlights that over the period resources are not going to be able to sustain the current level of spend. Consequently, the Council has put in place a transformation programme comprising service and efficiency reviews that will look to reduce costs and better focus resources on the Council's Business Plan priorities.

Revenue Budget Monitoring

- 21. There is a need for effective budget monitoring to be undertaken in line with the Council's Financial Regulations as this will enable the Cabinet to put plans in place to address forecast budget issues.
- 22. The Cabinet will, therefore, receive regularly reports in respect of budget trends and, as part of these monitoring reports, will identify potential variations to the approved budget and consider appropriate action. Where possible, performance data will be developed over time and reported as part of the process of linking budget allocations to performance attainment.

Value for Money

23. Each Service/Function Budget submitted to Cabinet/Council as part of the annual budgetary process will have regard to the need to secure economy, effectiveness and efficiency as detailed in the Council's approved Value for Money Strategy.

Financial Regulations

24. Council, Cabinet and Lead Cabinet Members shall adhere to all Budgeting (including Budget Preparation, Monitoring and Control) requirements as set out in the approved Financial Regulations of the Council. Officers shall adhere to detailed financial procedures issued by the Head of Finance (as the statutory Chief Finance Officer) as required by Financial Regulations.

One-Off Savings, Fortuitous Income and Fixed Term Funding

- 25. Given that the Council, from time to time, achieves one-off revenue savings or receives fortuitous income these monies will ordinarily accrue to the general contingency and could be used to meet:
 - any unavoidable one-off expenditure;
 - one-off expenditure consistent with Business Plan Priorities.

Growth Prospects

- 26. The Local Government Finance Act 2012, and associated subsequent regulations, introduced extensive changes to local government finance from April 2013, including provisions for local authorities to retain a portion of the revenue that is collected from the Non-Domestic Rates payable in respect of properties situated in their area.
- 27. The Business Rates Retention Scheme is based upon a policy initiative to promote economic growth through aligning financial and business growth benefit for Councils and, given the economic outlook and the increased reliance on locally raised taxation, the Council's financial planning needs to address the benefits and risks of this funding structure. The Council will, therefore, actively pursue growth opportunities through its Economic Growth Strategy in order to maximise revenue from this source but also give due regard to the potential for and impact of reduced yield arising, for example, from rating appeals (i.e. reductions in rateable value).

Investment Opportunities

- 28. The Council has finite resources and will seek to supplement its resource base by exploring income generation opportunities, with appropriate emphasis on the pursuance of "invest to save" opportunities where statutory powers exist and where there is a financial return on the investment over an acceptable payback period. This includes, for example, returns generated from the wholly owned company (Ermine Street Housing), investment in the Council's commercial property portfolio in line with the approved Investment Strategy with a view to enhancing revenue benefits and deriving a financial payback from acquisition of new income earning assets.
- 29. The Investment Strategy sets out how the Council determines its capital investment priorities in particular in relation to corporate priorities taking into account the capital resources available including borrowing in line with the Council's approved Prudential Indicators. In determining the appropriateness of investment opportunities, the provisions of the Investment Strategy should be fully observed.

<u>Reserves</u>

- 30. The Cabinet, as part of the annual budgetary process, or at such other times where it is necessary, will identify one-off unavoidable expenditure and one-off expenditure for identified requirements. Such funding will be held in earmarked reserves until spent but will be subject to annual review by the Cabinet as part of the annual budget process to determine whether the monies still need to be held and that the balances held comply with professional guidance.
- 31. The Cabinet will, as part of the provisional outturn each year, review the level of General Fund Balance based on a risk assessment. The General Fund Balance should not be adjusted without a full risk assessment.
- 32. Thus, the policy on reserves is to:
 - (a) establish earmarked reserves for specific commitments and make them subject to review as outlined above;
 - (b) only adjust the General Fund Balance based on a full risk assessment.

- (c) enable Directorates/Service Areas to carry forward legitimate under-spends for project based work and planned expenditure commitments subject to:
 - i. An overall underspend within the Council (with any overspends taking first call on any underspends);
 - ii. An overall underspend within the Directorate (with any overspends taking first call on any underspends);
 - iii. A brief explanation by the service demonstrating the reasons for the underspend and the continuing service requirement;
 - iv. Approval by the Head of Finance.

Contingency Allocation

- 33. The appropriate level of contingency will be assessed as part of each budget setting process in the context of the risk profile and the level of reserves available. Specific contingency items shall be identified as Precautionary Items in the Council's revenue budget and these Precautionary Items shall not be released until year end, and then should be allocated to areas that have incurred unexpected costs or not achieved expected income levels during the financial year.
- 34. The contingency is to cover:
 - (a) any net <u>reductions in income</u> sources during the year compared to the levels estimated;
 - (b) any <u>unavoidable expenditure</u> falling on the Council during the year which is not known at this time;
 - (c) any "<u>one-off" expenditure needs</u> which arise during the year and are considered critical to achieving the Business Plan requirements.



Capital Budget

Capital Strategy

- 35. The Council's Capital Programme is determined, prioritised, delivered and monitored in accordance with the Council's approved Capital Strategy. This Strategy is subject to annual review by the Cabinet.
- 36. The Capital Strategy outlines the Council's approach to capital investment ensuring that it is directed to the Council's Business Plan priorities. It provides the framework for the Council to maximise the finance available for investment together with the allocation of capital reserves.
- 37. The Strategy, therefore, provides a mechanism for the Council, the Cabinet and its officers to manage, measure and monitor the Council's Capital Programme including an annual review of investment needs targeted to key investment priorities.
- 38. Capital Scheme Bids will be evaluated and prioritised in accordance with the approved Capital Strategy and based on the priorities in the approved Business Plan.

Capital Finance Policy

- 39. The Council has a number of methods of ensuring the most effective use of available capital finance. These include:
 - (i) The Council will each year consider the proposed Capital Programme having regard the CIPFA prudential indicators. Council will consider the extent of borrowing based on these indicators.
 - (ii) The Council will seek to maximise resources for capital investment from all potential sources.
 - (iii) Any savings made on capital schemes will potentially reduce the need for external borrowing.
 - (iv) A prudential financial framework will be maintained so that, once priorities have been determined, no capital scheme can be authorised (and no commitment made) until:
 - (a) capital finance is in place to cover the full capital costs; and
 - (b) it has been determined that the ongoing revenue cost consequences are <u>affordable</u> in the light of forward three year Revenue Budget forecasts and related Council Tax consequences.
- 40. An annual review of the Capital Programme will be undertaken and, in doing so, full regard will be given to the Prudential Indicators before any proposals/decisions are made in respect of a revised programme. There is a need to be cautious in terms of future borrowing requirements given the capital financing costs and future decisions will need to balance the need for, and cost of, investment or failure to invest. Endeavours will be made to support revenue contributions to capital expenditure to ensure that funding is available for essential ongoing investment needs.

Efficiency Requirements

- 41. The ongoing financial challenges will require the Council to continue to make radical changes in order to transform itself to deliver sustainable services to its residents. The indications are that future spend pressures will significantly exceed the forecast growth in resources (with a significant impact on the delivery of services), which requires the Council to plan for ongoing efficiencies in relation to the provision of services. The financial planning process will, therefore, facilitate the identification and delivery of efficiency savings with emphasis on <u>challenging</u> service delivery, <u>comparing</u> performance, outcomes and delivery options, ensuring <u>competitiveness</u> and <u>consulting</u> fully on emerging proposals and service options.
- 42. In response to the reduction in Government Grant, set against anticipated spending demands, and the ongoing commitment to efficient and cost effective service delivery, the Council has put in place a programme of initiatives designed to review services delivered, review and improve internal processes and reappraise the workforce model required to deliver services in the most efficient and effective manner.
- 43. The Council will continue to look for efficiencies and better ways of working as part of the day to day operations of the business, including:
 - (a) Creating capacity through additional efficiencies and service delivery options;
 - (b) Implementing demand management strategies including investment in technology to enable Channel Shift;
 - (c) Increasing Business Rate income through economic development activity;
 - (d) Raising additional revenue such as increasing income and external funding;
 - (e) Identifying opportunities to "invest to save".
- 44. As part of this process, all bids for additional resources must be accompanied by a quality business case and such proposals will be subjected to more rigorous challenge through the strong corporate 'management line' within Services, as well as peer review by other Services.



Risk

- 45. As far as possible, changes in the Council's financing and spending from year to year should be predictable and manageable so that key services can be protected. That can never be entirely the case, hence the need for the Council to recognise and manage financial risks, including the identification of the significant risks in terms of the spending assumptions (see section 43 above). Sound financial planning processes are critical in predicting and managing the limited resources available.
- 46. The purpose of this strategy is to provide the key financial planning tool of the Council. Without forward financial planning difficulties will arise in respect of:
 - not meeting the Council's own policy on Council Tax increases;
 - not meeting any Government targets on Council Tax increases so as to avoid a Council Tax Referendum;
 - not having sufficient Capital Resource to fund the approved Capital Programme.
- 47. It is important that, in considering Revenue and Capital Budgets, factors which could make the projections worse are identified. The Council will, therefore, as part of its decision making, consider the risk implications of all proposals. By adopting the actions in this Strategy, the risks outlined above should be mitigated.

Summary & Conclusion

- 48. This Strategy sets out how the Council will resource its Revenue Budget and Capital Programme over the Medium Term having regard to the policy objectives of keeping Council Tax increases within Government guidelines.
- 49. The MTFS represents the Council's overarching Financial Strategy and Policy document and it gives financial expression to the Council's plans for the next five years, in the context of the plans set out in its Business Plan. It, therefore, sets out the Council's funding plan, for achieving its goals and priorities, balancing available financing and spending ambitions and, in doing so, highlights the underlying financial strategy, the financial assumptions, and the inherent financial risks. Importantly, decisions on resource allocation are linked to decisions on policy priorities.
- 50. The MTFS will be kept under review and, as a minimum, will be reviewed:
 - In Autumn prior to considering the annual budget setting report to Council;
 - As part of the budget setting report, taking into account the financial forecasts that are available at that time.



Medium Term Financial Strategy Financial Forecasts 2021/2022 to 2024/2025

	2020/2021 £'000	2021/2022 £'000	2022/2023 £'000	2023/2024 £'000	2024/2025 £'000
Council Tax	9,548	10,027	10,504	11,008	11,522
Retained Business Rates	7,310	4,961	4,945	4,992	5,027
Revenue Support Grant	-	-	-	-	-
New Homes Bonus (NHB)	1,851	1,008	478	-	-
Rural Services Grant	131	-	-	-	-
Section 31 Grant	3,176	-	-	-	-
Collection Fund Surplus	626	-	-	-	-
Total Resource	22,642	15,996	15,927	16,000	16,549
Net Budget Requirement: Before Adjustments	20,016	19,865	19,207	18,361	17,682
Budget Pressures *	1,229	-	-	-	-
Savings/Income Identified	(1,740)	(1,045)	(1,152)	(1,115)	-
Other Base Budget Changes	360	387	306	436	-
Net Budget Requirement	19,865	19,207	18,361	17,682	17,682
Net Resource Position	(2,777)	3,211	2,434	1,682	1,133

* Further service pressures will, however, exaggerate the funding gap and, wherever possible, should be managed within existing cash limit budgets.

MTFS: Key Assumptions

The assumptions are outlined at paragraph 29 of the report and are summarised as follows:

- (a) Council Tax: An increase in Band D Council Tax of the higher of £5 or 2.99% in each year.
- (b) Council Tax: The increase in the Council tax-base is calculated using the Council's housing trajectory for 2021/2022 and the twoyear moving average thereafter.
- (c) Business Rates: No further growth has been assumed in the baseline mode, balancing the opportunities of the growth area with the current economic caution, but an inflationary increase has been applied to the Business rates multiplier.
- (d) Business Rates: The current provision for existing Appeals is sufficient and there are no further significant changes to valuation schemes resulting from Tribunal or Court decisions or to the levels of rate reliefs.
- (e) Other Base Budget Changes: Allowance has been made for the following:
 - The revenue impact of the latest Capital Investment Programme needs and priorities has been included in the projections.
 - Interest rate forecasts have been assumed to continue at low levels for the duration of the MTFS, but the recent increase in PWLB rates by 1% has been factored into the modelling.
 - Investment income has been determined having regard to the level of expected balances, including capital receipts and expenditure, together with Reserves held.
 - An allowance has been made for increased pressures relating to the cost of waste disposal, and an additional waste round in 2020/2021 arising from the increase in the number of new properties across the District.
 - Provision has been made for the establishment of a Renewal and Repairs Fund with revenue contributions built into the budget rather than recourse to borrowing and its associated costs.
 - Provision has been made in the forecasts for the creation of core in-house capacity in the organisation to deliver large capital investment projects.
 - An allowance has been made for inflation on the Council's key contracts; and fees and charges. Allowance for a pay award and pay increments (including National Living Wage increases) over the period has also been included.
 - The MTFS incorporates estimated income from Ermine Street Housing Limited for the repayment of loans to reflect the commitments made in the Capital Programme.

Agenda Item 8



South Cambridgeshire District Council

REPORT TO:	Scrutiny and Overview Committee Cabinet	14 November 2019 4 December 2019
LEAD CABINET MEMBER:	Councillor Bridget Smith Leader of the Council	
	Councillor John Williams, Lead Cabinet Member for Finance	
LEAD OFFICER:	Liz Watts, Chief Executive	

Service Transformation Programme: Savings Proposals

Executive Summary

- 1. The Council is embarking on an ambitious 4-year plan to transform service quality, realign financial resources to business plan priorities and improve customer service.
- 2. This report outlines the key objectives and intentions in relation to the transformation of Council services within the context of a continually challenging financial environment due to ongoing reductions in funding from Central Government to deliver services.
- 3. This is not a key decision as the report seeks to identify initial service policy options for consultation. There are no resource implications directly arising from the report at this stage and the Cabinet will in due course need to review service specific proposals that could contribute to forecast savings targets.

Recommendations

- 4. That Scrutiny & Overview Committee is invited to consider, as part of a coordinated Council wide transformation programme, the proposed objectives and intentions in relation to the review of Council services and to comment on:
 - (a) The considerable challenges facing the Council given the financial outlook, including Government announcements in respect of local government funding, and the expectation that future cost pressures will exceed the resources available;
 - (b) The revenue budget guiding principles, outlined at paragraph 21 of the report, that has provided the context for the planning of the 2020/2021 revenue budget and the formulation of proposals to achieve service efficiency savings;
 - (c) The growth bids, detailed at **Appendix A**, for inclusion in the Budget Setting Report in February 2020;
 - (d) The proposed range of service efficiency savings/policy options detailed in Appendix B of the report and that these will undergo further refinement and consultation with employees and other stakeholders prior to forming part of the Budget Setting Report in February 2020;
 - (e) The requirement for some of the savings proposals to be subject to a detailed equality analysis.

Reasons for Recommendations

- 5. To create a key building block of the budget for 2020/2021 and the ongoing Medium Term Financial Strategy (MTFS).
- 6. To ensure that an appropriate framework exists to formulate and consider areas for potential efficiency savings and service delivery variations.
- 7. To consider the actions proposed by Officers to reduce the impact that service efficiencies would have on frontline services.

Details

Prospects for Local Government

- 8. Local government funding and the delivery of local government services has been and continues to be the subject of significant scrutiny, with demands for increased efficiencies and cost effectiveness in the delivery of public services. There is continued emphasis towards fundamentally changing the way the public sector operates with the aim to achieve greater public choice, local decision making and greater efficiencies within an overall reduction in real spend.
- 9. Local government has encountered significant cuts over the last decade. The 2019 Finance Settlement was expected to be a pivotal year for local government as 2019/2020 represents the last year of the current four-year funding settlement. However, on 4 September 2019, the Government confirmed that there would only be a one-year spending review for 2020/2021. The announcement means that the Comprehensive Spending Review – due to be delivered in the autumn – will now apply from April 2021.
- 10. The one-year settlement means that the proposed changes in funding are likely to be delayed. District Councils currently receive funding through the Government's Business Rate Retention Scheme and New Homes Bonus; these payments help manage the additional pressures of growth. It is expected that the amount of funding that District Councils receive through these schemes will be cut, but the delay in the Comprehensive Spending Review means that these changes will be made a year later than expected. For many districts including South Cambridgeshire these amounts are considerable and thus it provides a breathing space to the medium term financial challenges. This is, of course, only a short-term benefit but it provides a more realistic timescale for undertaking an effective service transformation programme.
- 11. Whilst the previous four-year settlement period to 2019/2020 provided some funding certainty and stability to support medium-term planning, there have been numerous changes outside the settlement that have added to the uncertainty. There continues to be legislative change affecting how local government is funded (such as the Business Rates Retention proposals with its inherent risks and revisions to the arrangements for awarding New Homes Bonus), together with the service demands placed on the Council.
- 12. Alongside central government funding cuts of nearly 50% since 2010/2011, local authorities are facing strong demand and cost pressures, and no reduction in their statutory obligations to provide a range of services. The future financial landscape for local government continues to be challenging and it is inevitable that further pressures and constraints will arise. Efficiency and value for money remain, therefore, firmly at the forefront of all public sector planning to ensure that Councils redefine and focus resources on their key priority service areas identified in the Business Plan in order to meet the needs of local communities.

Medium Term Financial Planning

- 13. The reshaped funding landscape that Local Government has faced over recent years has the effect of increasing financial uncertainty and risk and the Council's financial resilience will depend upon appropriate mitigating actions ranging from effective financial control, a clear financial strategy and strong financial governance. The ongoing assessment of resilience, including the sufficiency of Reserves to enable the Council to withstand the financial impacts of future developments, will continue to form a major element of the response to the financial landscape. A full review of Reserves will, therefore, be made as part of the Budget Setting Report to Cabinet and Council in February 2020.
- 14. The recent announcements about the 'end to austerity' made little reference to local government (particularly districts) and the future picture remains uncertain.
- 15. In considering the 2019/2020 General Fund Revenue Budget, the Council instructed the Executive Management Team to identify additional cumulative savings of £3 million for the 5 years from 2019-2024.
- 16. Service Areas were, therefore, tasked to identify the existing budget pressures that need to be managed, together with a range of efficiency/savings targets across the Council's services (including possible invest to save initiatives and income generation opportunities) ensuring that proposed efficiency/savings targets are realistic, achievable and sustainable. The schedule of these pressures is attached at **Appendix A** and the range of savings/new income is attached at **Appendix B**.

Transformation Programme

- 17. The Transformation Programme is aimed at delivering Council services more efficiently and in a more convenient way for the public. The programme is still emerging but it will be built broadly around the following principles:
 - transforming service quality;
 - improving organisational productivity and process efficiencies;
 - improving customer service.
- 18. The programme has a number of workstreams, all of which seek to ensure that resource can be allocated to Business Plan priorities:

WORKSTREAM	DESCRIPTION
Develop a Workforce Operating Model	This workstream aims to reduce silos and create a 'one council' approach to service delivery, through a thorough review of structure, processes and skills.
Alternative Ways of Working	This includes exploring alternative, improved methods of conducting the business, including a review of essential accommodation needs, the scope to establish a paperless office and the positive transition to lean methods of operation. The outcome of this commitment is the adoption of streamlined approaches to business processes, with reduced bureaucracy and emphasis on a "right first time" culture. A better service for customers is paramount and a 'Digital by Design' approach will enable as many services as possible to be accessed by customers online through a single customer portal at their convenience (mindful, of course, that there will always be a number of customers who will not be able to switch).

Business & Growth	South Cambridgeshire District Council is a competitive place to do business and, as part of this, a Growth Plan will provide a framework for promoting economic development, with a positive commitment to promote the growth of existing businesses and enable new employment sites to be developed faster and older industrial estates to be regenerated. The Growth Plan will, through appropriate measures, assist the retention of existing businesses and attract new private sector investment and this will include appropriate procedural improvements and reliefs and incentives to grow business rates and, therefore, financial rewards from growth.
Managing Demand Better	This includes initiatives and work practices across service areas to best manage demand to achieve better outcomes for clients and service users. Demand management and behaviour change offer significant opportunities to save money over and above traditional savings approaches, leading to the reduced consumption of certain services and increase take-up of others.
Ensuring a Successful, Streamlined Organisation	This includes the development of a programme management approach to provide oversight and assurance of savings delivery, together with a commercial mindset aimed at creating an even leaner organisation and an open mind to effective service delivery models. The outcome is the effective monitoring of performance, adoption of a streamlined organisation, void of non-added-value behaviour and a focus on effective delivery models.

- 19. The Council has already recognised the need to continue the existing commitment to smart working and to develop income streams through prudent investment but the key message in the Budget Setting Report, considered by Council on 21 February 2019, was that a programme of transformation and service review needs to be developed to ensure that the Council is "fit for the 21st century". This programme is now being developed in detail, with some elements of resulting savings/new income sources already being identified in the 2020/2021 budget (as identified in Appendix B).
- 20. Critical to the transformation process has been the determination of guiding principles that should be adopted by Members and Officers to ensure that the Council can resource its expenditure plans for 2020/2021 and beyond. The uncertain financial outlook over the medium term remains and the need for more income and savings to deliver the Council's priorities and balance the Council's budgets further emphasises the need for control and prudent financial management and planning.
- 21. The following guiding principles have, therefore, been developed in response to the unsettled economic background, the significant changes that will have an impact upon medium term finances, and the forecast spending pressures:
 - Front line service reductions should be avoided, wherever possible, but emphasis will be towards Business Plan priorities, meaning some realignment may take place;
 - (b) A programme of Service Reviews will be undertaken alongside a "zero-base budget" approach to resourcing delivery and constructing the MTFS;
 - (c) Heads of Service are accountable for the management of performance, finance and risk of assigned services. Heads of Service must challenge and produce options to reduce (or eradicate) pressures identified in their MTFS forecast, clearly identifying costs, income streams and performance levels and performance indicators to track delivery of performance;

- (d) Non-Business Plan priority areas should be tasked to reduce spend/increase income by a minimum 3% over the next three years over and above the existing modernisation proposals. This would derive an estimated saving of at least £600,000 per annum;
- (e) Non-core budgets (such as running costs, supplies and services) should be challenged and reduced;
- (f) Inflation provision should, where possible, be targeted at nil or at a reduced percentage (exceptions will include contractual commitments, nationally agreed increases and utility/fuel costs essential for service delivery).
- (g) Any one-off savings should be used to maintain appropriate earmarked reserves and deal with one-off pressures identified in the MTFS as agreed by Members;
- (h) Further income generation opportunities should be identified and considered, and existing arrangements should be exploited; income, and controllable fees & charges must be set taking into account all costs incurred across all Service areas to ensure full-cost recovery where permitted;

Options

22. The option of not undertaking a structured review of services and the allocation of scarce resources is not considered to be appropriate. The key message in the Budget Setting Report, considered by Cabinet at its meeting on 6 February 2019, was that a programme of transformation and service review would be developed to ensure that the Council is "fit for the 21st century". The Council, in considering the budget and medium-term forecasts has already tasked the Executive Management Team to identify additional cumulative savings or additional income of £3 million for the 5 years from 2019-2024.

Implications

23. In the writing of this report, taking into account the financial, legal, staffing, risk management, equality and diversity, climate change, community safety and any other key issues, the following implications have been considered:

Financial

24. The General Fund MTFS and financial forecasts, based upon the Spending Review consultation, are identified in a separate report to Scrutiny/Cabinet at this meeting. The forecasts identify the following funding gap for the period to 31 March 2025:

	2020/2021 £m	2021/2022 £m	2022/2023 £m	2023/2024 £m	2024/2025 £m	TOTAL £m
Total Resource	22,642	15,996	15,927	16,000	16,549	-
Net Budget Requirement	19,865	19,207	18,361	17,682	17,682	-
Net Resource Position	(2,777)	3,211	2,434	1,682	1,133	5,683

25. The service transformation programme is being developed in response to the funding gap and the financial challenges over the medium term.

Legal

- 26. The Council is required by law to set a balanced revenue budget each year.
- 27. There are two specific dates in relation to budget and Council Tax setting that are required by statute to be achieved. Firstly, it is a requirement that each local authority approves its Revenue Budget by 28 February each year for the forthcoming financial year. Secondly, a billing authority (i.e. this Council) is required to set the Council Tax for its area by 11 March each year for the forthcoming financial year. To achieve budget setting deadlines, and essential cost reductions to achieve a balanced budget effective from 1 April 2020, appropriate consultation will need to be undertaken in respect of a range of policy options and emerging proposals.

Risk

28. The Council's overall reputation and performance assessment is at risk if it is not aware of the challenges presented by the reduction in resources available to it and their impact on key areas of performance of the Council. This report seeks to outline the strategic direction of the Council in order to mitigate risks and to respond to the areas of concern outlined above. In doing so, regard will need to be given to the impact of legislative changes affecting local government and changes to local government funding.

Environmental

29. Environmental implications will need to be considered in the context of specific proposals that emerge.

Equality Impact

- 30. Service Areas will need to assess the impact of the budgetary reductions arising from the emerging proposals and to determine appropriate actions to manage the change/residual business; this is to ensure compliance with the Council's statutory equality duty.
- 31. Equality impacts will need to be considered in the context of the specific proposals and any Equality Analyses must, therefore, also be prepared as necessary to reflect the impact of any change.

Effect on Council Priority Areas

32. The guiding principles are designed to protect front line services, maximise income sources and create resilient, efficient and cost effective services that make best use of the limited resources available to the Council.

Background Papers

Where the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 require documents to be open to inspection by members of the public, they must be available for inspection:

- (a) at all reasonable hours at the offices of South Cambridgeshire District Council;
- (b) on the Council's website; and
- (c) in the case of documents to be available for inspection pursuant to regulation 15, on payment of a reasonable fee required by the Council by the person seeking to inspect the documents at the offices of South Cambridgeshire District Council.

The following documents are relevant to this report:

- General Fund Medium Term Financial Strategy Report to Cabinet: 7 November 2018
- Budget Report Report to Cabinet: 6 February 2019
- Business Plan 2019 2014 Report to Council: 21 February 2019
- Medium Term Financial Strategy and General Fund Budget Report to Council: 21 February 2019
- General Fund Medium Term Financial Strategy Report to Cabinet: 4 December 2019
- Savings Proposals: Business Case Templates
- Service Pressures: Funding Bids

Appendices

Appendix A: Schedule of Budget Pressures

Appendix B: Revenue Budget Planning 2020-2024: Proposed Savings

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Appendix A

Summary of New On-Going Funding Bids

New Revenue Budget Bids: Staff Related	Ongoing £ pa
New Post: Health & Safety Officer	40,000
A recent health and safety compliance audit identified the need for additional support to maintain compliance with the Council's statutory responsibility for health and safety. The safety of communities, visitors and staff is really important and a designated post of Health & Safety Officer is now recommended.	
ICT Resource [Local Government Association (LGA) Review]:	
Intelligent Client – Skilled Resource (1 FTE)	60,000
A recent review, by the LGA, recommended the strengthening of the intelligent client function within the Council by an additional full time skilled resource to enable the relationship between the Council and the 3C Partnership to be better managed.	
Digital Team Support	150,000
The funding for the 3C Digital Support Team is imbalanced between the partner Councils and inadequate to access the full range of services. Additional funding will enable the Council to accelerate its delivery of digital services and access web-site development and support, portal and business system integration and mobile application/voice development.	
Project Initiation/Management (Capital Projects) – Core Resource:	
 Client Side Project Officer [2 FTE] Project Support Officer [1 FTE] Project Surveyor/Clerk of Works (1 FTE) 	100,000 40,000 50,000
The funding supports the creation of core professional capacity in the organisation to deliver large capital investment projects. This includes projects such as the construction of a Sports Pavilion, Community Centre and Civic Hub (as part of Northstowe Phase 1 and Phase 2). It will also support an extension to the New Build Programme and a range of commercial investment projects.	
Business Plan Priority – Support Business Growth in the District:	
Business Support Service [4 FTE]	200,000
To provide dedicated resource to support local businesses and the specific needs of the rural area and to enable the Council to pursue with vigour its Business Plan commitments, including the provision of information and support to businesses, encouraging rural inward investment, organising business events and effective area promotion. This includes revenue funding for a business support programme, marketing and promotion.	
Business Plan Priority – Mobile Warden Partnerships	200,000
To achieve, on a phased basis, District wide coverage of effective mobile warden partnerships to ensure support for elderly and vulnerable people across the area who currently have limited or no access to this service.	

Business Plan Priority – Community Liaison Forum	
To deliver effective community engagement on new developments through Community Liaison Groups (building on the successes in Northstowe and Cottenham) thus enabling the delivery of better housing developments and communities for all. A designated post of Community Liaison Officer is proposed to fulfil this role. Business Plan Priority – Improve Recycling Performance	30,000
To provide support at community based events, including the provision of advice to local communities on recycling practice and organising the temporary provision of recycling bins, litter picking equipment and reusable cups etc.	30,000
TOTAL	900,000

Summary of New On-going Funding Bids: Non-Staffing Related

NEW REVENUE BUDGET BIDS: NON - STAFF RELATED	ONGOING £ PA
Waste Service: MRF Costs	100,000
The pressure is due to changes in the world commodity market which has led to a fall in the secondary material value and an increase in the quality requirements for material for recycling. This has already impacted on the level of income from recyclate.	
Waste Service: Additional Vehicles/Associated Revenue Costs	135,000
This relates to the additional revenue costs, comprising transport and employee costs, of a new vehicle. In line with housing growth, and planned replacements, it is planned to add one additional vehicle in 2020/2021 (funded by the Council) and a further vehicle in 2021/2022 (funded by Cambridge City Council).	
Human Resources: New IT System	23,400
This relates to the additional cost of software licences, hosting charges and maintenance costs of the new system human resources software solution.	
Upgrade AV and Delegate Systems: Council Chamber	19,000
This relates to the ongoing support costs of the replacement equipment.	
IT Investment: Other Projects	9,600
This relates to the revenue costs of the call management system (£2,900), server and network monitoring system (£3,800) and resource planning tool (£2,900).	
Members' Services: Member Training & Development	8,900
There is currently insufficient capacity to support Members and to deliver the Member Development Programme leading to risk of Members not being equipped with the skills, knowledge and information they need to carry out their roles.	

Procurement: Electronic Tendering System	2,700
This relates to the ongoing support costs of the replacement electronic tendering system (procured in partnership with Cambridgeshire County Council, Cambridge City Council and Huntingdonshire District Council.	
Shared Audit Service: Additional Audit Days	62,000
The risk based internal audit plan is continuously appraised and updated. The plan coverage has been lower than some other Councils and, following review by the Audit & Corporate Governance Committee, the approved plan requires more audit days, which reflects the need to provide an appropriate level of assurance.	
Business Plan Priorities:	
Air Quality Monitoring	
To accelerate the installation of air quality monitors, collate baseline data and commence remedial action at sensitive sites in the District.	30,000
Fly Tipping	
To take actions to deter fly-tipping in the District, including the installation of overt surveillance and signage in hot spot locations to ensure that the campaign against fly tipping is visible and effective.	0
There are no additional resource implications arising from this initiative as a revenue budget is already in place for signage and campaigning, including the installation of overt surveillance cameras.	
TOTAL	390,600

Overall Total

£1,290,600

Value Attributable To:

General Fund	£1,038,800
Capital	£190,000
Housing Revenue Account	£61,800

Appendix B

Medium Term Financial Plan 2020-2024: Proposed Savings

		Theme 1: Develop a Workforce Operating Model		Timeline	/Saving	
			2020/2021 £	2021/2022 £	2022/2023 £	2023/2024 £
1	pote struc	ertake a thorough review of processes across the organisation to identify intial changes to workforce deployment and a revised senior management cture, targeting a saving of £600,000 per annum by 31 March 2024. oposals approved by Council in May 2019)	£230,000 *	£170,000	£100,000	£100,000
2	staff	creation of business resource capacity in order to release professional from corporate processes thus enabling and optimising professional staff deployment on key professional duties in Environmental Health.	£36,000	-	-	-
3		onalise processes and budgets to focus on efficient service delivery and ctive resource deployment, including a review of:				
	(a)	the corporate communications budget to further the benefits already achieved from the transition from in house to commissioned design work and to the digital tasks needed for the Council.		-	-	-
	(b)	the statutory electoral registration service and, in particular, the scope to optimise canvassing by electronic means.	£5,000	-	-	-
	(c)	the HR function following the implementation of a new Human Resource Information System, including an extension of self-service arrangements.	-	£20,000	£20,000	-
	(d)	the review and refocussing of services relating to the health and well- being of residents to enable the rationalisation of processes and effective targeted support in a cost effective manner.	£75,000	-	-	-
	(e)	the planning application registration and administration processes.	-	£20,000	£20,000	-
	(f)	the shared waste collection service in order to achieve further efficiencies in the delivery of the service, including streamlined policies that has enabled the improved communication of information to residents.	£25,000	-	-	-

	Theme 2: Alternative Ways of Working		Timeline/	Savings	
		2020/2021 £	2021/2022 £	2022/2023 £	2023/2024 £
4	Increase customer self-service and remote access through the implementation of the "One-Vu" customer portal project.	-	£80,000	-	-
5	To establish a framework for electronic service delivery, encouraging "paperless" business processes and reduced printing.	£20,000	£20,000	-	-
6	Revised Scheme of Members' Allowances taking into account the recommendations of the Independent Remuneration Panel (October 2019).	£60,000	-	-	-
7	Following the introduction of 'Council Anywhere', reduce unnecessary travel to meetings. Target 10% of total General Fund mileage costs per annum.	£6,000	£6,000	-	-

	Theme 3: Business and Growth		Timeline	/Savings	
		2020/2021 £	2021/2022 £	2022/2023 £	2023/2024 £
8	Implementation of the Investment Strategy (subject to Council approval on 2 November 2019) by pursuing, subject to business case justification commercial investment opportunities.		£590,000	£990,000	£990,000
9	To review Planning Performance Agreements and processes to reduce th current subsidy provided to those who undertake major developments.	£10,000	£30,000	-	-
10	To consider prevailing fee scales and income generation opportunities for regulatory services, including:	r			
	(a) A review of the current pre-planning advice charging policy.	£10,000	£10,000	-	-
	(b) A review of the charging policy that applies in respect of the licensin function, targeting additional income from safeguarding training and DB checks for Taxi Drivers.		-	-	-
	(c) The development of a commercial model for the building control servic to generate additional income from consultancy services.	£2,500	£5,000	-	-
11	To undertake a review of the Ermine Street Housing recharge model for bot housing and support staff.	£6,000	-	-	-

		Theme 4: Managing Demand Better		Timeline	/Savings	
			2020/2021 £	2021/2022 £	2022/2023 £	2023/2024 £
12	Expa	and and grow the commercial waste collection service.	£25,000	£25,000	£25,000	£25,000
13	withi inclu	burage budget holders, through increased autonomy, to manage budgets n cash limits thus eliminating budget uplift for inflation (exceptions will de contractual commitments, nationally agreed increases and utility/fuel s essential for service delivery).	£50,000	-	-	-
14	budg reso	eview annually the revenue budget outturn position and to identify areas of getary underspend where, in the context of managing demand and urce better, budgets could be reduced without significant and noticeable act on service delivery.	£80,000	-	-	-
15		eview high volume printing and mail processing services across all service s and to seek to rationalise processing costs:				
	(a)	To review the benefits to be derived from the establishment of a Council wide hybrid mail/single printing contract with print jobs completed off site and posted directly by the service provider.	-	£7,000	-	-
	(b)	To review the potential for additional discounts on postage budgets held by service areas by using Royal Mail's CleanMail service and/or transferral of universal postal service provider for '2 nd class' mail to a competitor of Royal Mail.	£11,000	-	-	-
16		ew of all council tax exemptions/discounts using data matching techniques ntywide project).	-	£35,000	-	-
17	deve	review the way in which housing services are delivered, particularly eloping self-service opportunities and partnership approaches to the rery of some services, with realisation of cost and efficiency savings.	£55,000	-	-	-

18		oursue, in line with the Business Plan Theme "Green to Our Core", the wing specific investment opportunities:				
	(a)	Energy efficiency and green energy measures at South Cambridgeshire Hall, including Ground Source Heat Pump, solar canopies in the car park, internal LED lighting upgrades, electric vehicle charging points and chiller modifications and enhancements.	£79,700	-	-	-
	(b)	The installation of roof-mounted solar panels at the Waterbeach Depot (fully operational).	£5,000	-	-	-
	(c)	The installation of LED footway lighting throughout the District and consequent impact on maintenance and energy costs.	-	£50,000	-	-

Total Estimated Savings	£1,794,700	£1,068,000	£1,155,000	£1,115,000
Value Attributable to General Fund	£1,739,700	£1,045,000	£1,152,000	£1,115,000
Value Attributable to Housing Revenue Account	£55,000	£23,000	£3,000	-



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Scrutiny and Overview Committee Work Programme 2019/20

Meeting date	Potential Agenda item (subject to prioritisation by Chairman and Vice Chairman)
Every meeting	Selected Key Decision items prior to Cabinet
	Selected Non-Key Decision items prior to Cabinet
	Work programme
	Feedback from task and finish groups
December	Items scheduled for January Cabinet Decision:
2019	Update on Planning delivery
	Capital Strategy (Key)
	 North East Cambridge Area Action Plan – Draft Plan for Consultation (Key)
	Health and Wellbeing Strategy
	 Investment Partnerships – Members Agreements
	Greater Cambridge Economic Action Plan (Key)
	Potential Property Acquisition
January 2020	Items scheduled for February Cabinet Decision:
	General Fund Budget 2020/21 (Key)
	 HRA Budget 2020/2021 (Key)
	Capital Investment Programme (Key)
	Treasury Management Arrangements (Key)
	Asset Management Plan (Key)
	Reserves and Provisions
	Potential Property Acquisition
February 2020	Items scheduled for March Cabinet Decision:
	Revenue Budget Monitoring (Key)
	Shared Services Update (Key)
	Q3 Performance Report (Non-Key)
	Resident Involvement Strategy (Key)
	Potential Property Acquisition

Updated 4 November 2019

March 2020	 Items scheduled for April Cabinet Decision: Consultation on draft Biodiversity Supplementary Planning Document (SPD) (Non-Key) Potential Property Acquisition

DRAFT NOTICE OF KEY AND NON KEY DECISIONS

To be taken under the Local Authorities (Executive Arrangements) (Meetings and Access to Information) (England) Regulations 2012 from November 2019

South Cambridgeshire District Council

Notice is hereby given of:

- Key decisions that will be taken by Cabinet, individual Lead Cabinet Members or Officers
- Confidential or exempt executive decisions that will be taken in a meeting from which the public will be excluded (for whole or part)

A Key Decision is a decision, which is likely:

(1) (a) to result in the authority incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates; or

to be significant in terms of its effects on communities living or working in an area comprising two or more wards

(2) The determining the meaning of `significant' for the purposes of the above, the Council must have regard to any guidance for the time being issued by the Secretary of State in accordance with section 9Q of the 2000 Act (guidance).

A notice / agenda, together with reports and supporting documents for each meeting will be published at least five working days before the date of the meeting. In order to enquire about the availability of documents and subject to any restriction on their disclosure, copies may be requested from Democratic Services, South Cambridgeshire District Council, South Cambridgeshire Hall, Cambourne Business Park, Cambourne, Cambridge, CB23 6EA. Agenda and documents may be accessed electronically at www.scambs.gov.uk

Formal notice is hereby given under the above Regulations that, where indicated (in column 4), part of the meetings listed in this notice may be held in private because the agenda and reports for the meeting will contain confidential or exempt information under Part 1 of Schedule 12A to the Local Government (Access to Information) Act 1985 (as amended) and that the public interest in withholding the information outweighs the public interest in disclosing it. See overleaf for the relevant paragraphs.

If you have any queries relating to this Notice, please contact Victoria Wallace on 01954 713026 or by e-mailing <u>Victoria.Wallace@scambs.gov.uk</u>

Paragraphs of Part 1 of Schedule 12A to the Local Government (Access to Information) Act 1985 (as amended) (Reason for a report to be considered in private)

- 1. Information relating to any individual
- 2. Information which is likely to reveal the identity of an individual
- 3. Information relating to the financial or business affairs of any particular person (including the authority holding that information)
- 4. Information relating to any consultations or negotiations, or contemplated consultations or negotiations, in connection with any labour relations matter arising between the authority or a Minister of the Crown and employees of, or office holders under, the authority
- 5. Information in respect of which a claim to legal professional privilege could be maintained in legal proceedings
- 6. Information which reveals that the authority proposes:
 - (a) to give under any enactment a notice under or by virtue of which requirements are imposed on a person; or
 - (b) to make an Order or Direction under any enactment
- 7. Information relating to any action taken or to be taken in connection with the prevention, investigation or prosecution of crime

ບ ເວ The Decision Makers referred to in this document are as follows:

Calcunet

Councillor Bridget Smith Councillor Aidan Van der Weyer Councillor Neil Gough Councillor Bill Handley Councillor Tumi Hawkins Councillor Hazel Smith Councillor John Williams

Leader of the Council Deputy Leader (Statutory) Deputy Leader (Non-Statutory) Environmental Services and Licensing Planning Housing Finance

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private		Documents submitted to the decision maker
Potential Property Investment Decision Key	Potential decision on potential Investment Strategy acquisition.	Cabinet Cabinet Cabinet Cabinet	06 November 2019 04 December 2019 08 January 2020 05 February 2020	Part of all of the report may be exempt by virtue of paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972	Leader of Council Trevor Roff, Interim Director of Finance	
Popential property actuisition decision	Provisional decision item relating to acquisition of property.	Cabinet Cabinet Cabinet Cabinet	06 November 2019 04 December 2019 08 January 2020 05 February 2020	Part of all of the report may be exempt by virtue of paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972	Lead Cabinet member for Housing Kirstin Donaldson, Head of New Build	
Investment Strategy Key	To consider amendments to the Investment Strategy.	Council	28 November 2019		Lead Cabinet member for Finance David Ousby, Delivery & Innovations Manager, Trevor Roff, Interim	Report (publication expected 20 November 2019)

Key and non-key decisions expected to be made from November 2019

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
					Director of Finance	
Hackney Carriage/Private Hire Licensing Policy Non-Key	To approve a new Hackney Carriage and Private Hire Licensing Policy.	Lead Cabinet member for Environmental Services and Licensing	November 2019		Lead Cabinet member for Environmental Services and Licensing	
Page 74		Licensing Committee Council	11 November 2019 28 November 2019		Mike Hill, Director of Housing and Environmental Services	Report (publication expected 1 November 2019) Report (publication expected 20 November 2019)
Revenue Budget Monitoring Key	To consider the latest trends in respect of the 2019/20 revenue budget (Q2) and emerging budget issues.	Cabinet	06 November 2019		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 29 October 2019)
Greater Cambridge Local Plan Issues and Options Key	To agree to consult on the Greater Cambridge Local Plan Issues & Options consultation report,	Cabinet	06 November 2019		Lead Cabinet member for Planning Stephen Kelly, Joint Director of Planning	Report (publication expected 29 October 2019)

Key and non-key decisions expected to be made from 3 October 2019

Key and non-key decisions expected to be made from 3 October 2019

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
	including its content and issue for public consultation. The consultation will mark the first formal stage in developing the Local Plan.				and Economic Development	
Capital Programme Update and New Bids	To consider the performance of the Council's Capital Programme during 2018/19 and to consider new capital scheme bids.	Cabinet	06 November 2019		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 29 October 2019)
Street lighting Policy and LED upgrade program Key	To consider a policy for the Council's street lighting service, including LED upgrades	Cabinet	04 December 2019		Lead Cabinet Member for Environmental Health and Licensing	Report (publication expected 26 November 2019)
Medium Term Financial Strategy Key	To consider the Council's Medium Term Financial Strategy.	Cabinet	04 December		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 26 November 2019)
		Cabinet	05 February 2020			Report (publication expected 28 January 2020)

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
Communal Room Review - Future use of The Limes/Limes Close Sheltered Communal Room Non-Key Page 76	Part of a review of communal rooms. Consultation has taken place with sheltered residents of The Limes/Limes Close, Bassingbourn, who no longer wish to use the building as their communal room. The Parish Council is keen to take on the long lease on the building and to invest in the interior to make it a useable village hall.	Cabinet	04 December 2019	Part of all of the report may be exempt by virtue of paragraph 3 of Part 1 of Schedule 12A of the Local Government Act 1972	Lead Cabinet member for Housing Kate Swan, Leasehold Services Co-ordinator	Report (publication expected 26 November 2019)
Service Transformation: Savings proposals Key	To consider savings proposals for the next four year period.	Cabinet	04 December 2019		Lead Cabinet member for Finance Liz Watts, Chief Executive	Report (publication expected 26 November 2019)
HRA Capital Programme Update	To provide an update on the HRA (Housing Revenue	Cabinet	04 December 2019		Lead Cabinet member for Finance	Report (publication expected 26 November 2019)

Key and non-key decisions expected to be made from 3 October 2019

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
Non-Key	Account) Capital Programme				Trevor Roff, Interim Director of Finance	
Shared Payroll Service Performance Non-Key	To provide an update on the performance of the shared Cambridge City Council and South Cambridgeshire District Council payroll service.	Cabinet	04 December 2019		Lead Cabinet member for Finance Susan Gardner Craig, Interim Director of Corporate Services	Report (publication expected 26 November 2019)
Quarterly Performance Report (Quarter 2) Non-Key		Cabinet	04 December 2019		Lead Cabinet member for Customer Service and Business Improvement, Lead Cabinet member for Finance	Report (publication expected 26 November 2019)
Health and Wellbeing Strategy Non-Key	To approve a district wide Health and Wellbeing Strategy for public consultation.	Cabinet	08 January 2020		Lead Cabinet member for Housing Lesley McFarlane, Development	Report (publication expected 23 December 2019)

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
					Officer - Health Specialist	
Greater Cambridge Economic Action Plan Key Page 78	To approve the Greater Cambridge Economic Action Plan which is being prepared jointly by South Cambs District Council, Cambridge City Council and the Greater Cambridge Partnership. It will capture the economic development plans for all 3 organisations, drawn together under the Government's 5 foundations of productivity: Place, People, Ideas, Business Environment & Infrastructure.	Cabinet	08 January 2020		Leader of Council Stephen Kelly, Joint Director of Planning and Economic Development, Johanna Davies, Economic Development Officer	Report (publication expected 23 December 2019)
Investment Partnerships -	To consider membership	Cabinet	08 January 2020		Leader of Council	Report (publication expected 23

Portfolio Holder Decision to be Description of **Decision Maker** Date of Meeting Reason for Report Documents made Decision to be considered and Contact submitted to the in Private Officer decision maker agreements with David Ousby, December 2019) Members agreements framework Delivery & suppliers. Innovations Key Manager 08 January 2020 Part of all of the Report (publication Community To seek approval to Cabinet Lead Cabinet Lifelines proceed with a joint member for expected 23 report may be model for the exempt by virtue of Housing December 2019) Non-Key community lifeline paragraph 3 of Part 1 of Schedule 12A Susan Carter. service. Work is underway with of the Local Housing Advice and County and City **Options Manager** Government Act Page Councils to 1972 establish whether it would be beneficial 79 to combine the South Cambs and City Lifeline services with the County Council's, to enable a single point of access for these services. North East To approve the Cabinet 08 January 2020 Deputy Leader of Report (publication draft Plan report for Cambridge Area the Council expected 23 public consultation. December 2019) Action Plan This is a joint AAP Julian Sykes, Urban Key with Cambridge City **Extensions Project**

Manager

Key and non-key decisions expected to be made from 3 October 2019

Council for North

East Cambridge.

Key and non-key decisions expected to be made from 3 October 2019

Decision to be made	Description of Decision	De	cision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
	The issues and options consultation took place in Spring 2019. The draft plan report will outline the Councils' proposed planning policy framework for the development of the area.						
Collection Fund - Esemated Council Tao Surplus	To determine the estimated Collection Fund surplus as at 31 March 2020.	Ca	binet	08 January 2020		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 23 December 2019)
Capital Strategy Key	To undertake the annu review of the Council's Capital Strategy.		Cabinet	08 January 2020		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 23 December 2019)
Greening of South Cambs Hall	The project seeks to undertake work to ensur that the South Cambs H site becomes an examp of best practice in the file of energy efficiency & green energy generation/storage/shar	lall le eld	Cabinet	08 January 2020	Part of all of the report may be exempt by virtue of paragraph 3 of Part 1 of Schedule 12A of the Local Government Act	Phil Bird,	Report (publication expected 23 December 2019)

Key and non-key decisions expected to be made from 3 October 2019

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
	It aims to minimise emissions through low carbon energy generatic and energy efficiency measures, increase ene self-sufficiency and generate income and savings for the Council			1972		
Capital Investment Programme Key Page 81	To determine, for recommendation to Council, the Council's Capital Programme for 2020/2021, 2021/202 and 2022/2023 togeth with the Council's proposed Prudential Indicators.	or 2	05 February 202	20	Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 28 January 2020)
General Fund Budget 2020/2021 Key	To consider the General Fund Budge for 2020/2021 and to recommend the Budget to Council.		05 February 202	20	Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 28 January 2020)
Housing Revenue Account (HRA) Budget 2020/2021 Key	To consider the Housing Revenue Account Budget for 2020/2021 and to recommend the Budget to Council.	Cabinet	05 February 2020		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 28 January 2020)

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
Treasury Management Arrangements and Annual Report Key	To review Treasury Management operations, strategy and practices and to receive the 2019/20 Treasury Management Annual Report.	Cabinet	05 February 2020		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 28 January 2020)
Reserves and Provisions CO Keop X2	To review the level of Reserves and Provisions.	Cabinet	05 February 2020		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 28 January 2020)
Council Tax Arrangements 2020/2021: Localised Council Tax Reduction Scheme Key	To consider revisions to the Council Tax Reduction Scheme.	Cabinet Council	05 February 2020 20 February 2020		Lead Cabinet member for Finance Peter Maddock, Head of Finance	Report (publication expected 23 December 2019)
Annual Pay Policy Statement		Council	20 February 2020			Report (publication expected 12 February 2020)

Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
Shared Services: Update Key	To consider an extension of the original Shared Services Agreement for Legal, Building Control and ICT services beyond the expiry date of 30 September 2020.	Cabinet	04 March 2020		Lead Cabinet member for Customer Service and Business Improvement Liz Watts, Chief Executive	Report (publication expected 25 February 2020)
Revenue Budget Mo nj toring D Keo 83	To consider the latest trends in respect of the 2019/2020 revenue budget (Q3) and emerging budget issues.	Cabinet	04 March 2020		Lead Cabinet member for Finance Trevor Roff, Interim Director of Finance	Report (publication expected 25 February 2020)
Quarterly Performance Report (Quarter 3) Non-Key		Cabinet	04 March 2020		Lead Cabinet member for Customer Service and Business Improvement, Lead Cabinet member for Finance Peter Maddock, Head of Finance	Report (publication expected 25 February 2020)
Resident	To approve the final	Lead Cabinet	04 March 2020		Lead Cabinet	Report (publication

Key and non-key decisions expected to be made from 3 October 2019

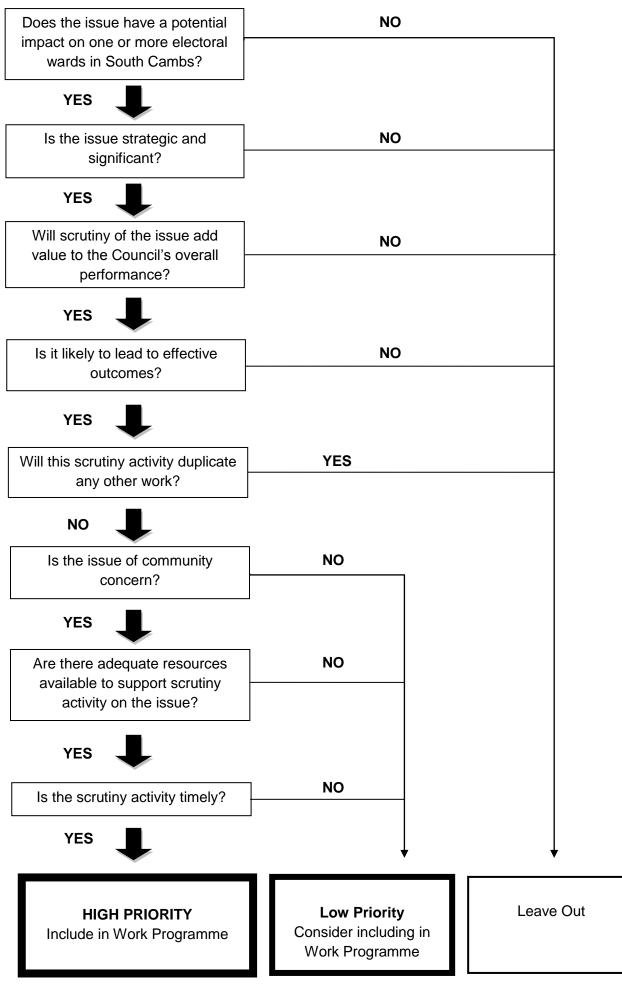
Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
Involvement Strategy Key	Resident Involvement Strategy.	member for Housing			member for Housing Jennifer Perry, Residents Involvement Team Leader	expected 25 February 2020)
Review of barriers to procurement from SMEs O Non-Key 84	To review the outcomes of the work undertaken as a result of Cabinet's approval of recommendations from the Scrutiny task and finish group which reviewed the barriers to procurement from SMEs.	Cabinet	04 March 2020		Johanna Davies, Economic Development Officer	Report (publication expected 25 Februrary 2020)
Consultation on draft Biodiversity Supplementary Planning Document Non-Key		Cabinet	01 April 2020		Deputy Leader of the Council Caroline Hunt, Planning Policy Manager	Report (publication expected 24 March 2019)
Refreshed New	To approve a	Cabinet	August 2020		Kirstin Donaldson,	Report (publication

Key and non-key decisions expected to be made from 3 October 2019

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Decision to be made	Description of Decision	Decision Maker	Date of Meeting	Reason for Report to be considered in Private	Portfolio Holder and Contact Officer	Documents submitted to the decision maker
Build Strategy	refreshed New Build Strategy.				Head of New Build	date tbc)
Key						

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Scrutiny monitors

Lead Cabinet Member	Scrutiny Monitor
Leader	Cllr Grenville Chamberlain
Deputy Leader	Cllr Graham Cone
Housing	Cllr Claire Daunton
Environmental Services and Licensing	Cllr Sarah Cheung Johnson
Planning	Cllr Brian Milnes
Customer Service and Business Improvement	Cllr Peter McDonald
Finance	To be appointed

Agenda Item 12

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